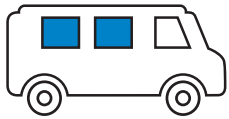




Take Advantage of your Transportation Service Benefits



Your retiree group Medicare Advantage plan features transportation benefits so you can go to your important in-network health care visits. Transport services to and from non-emergency visits must be medically necessary.

Covered Transportation Services

Your plan includes coverage for travel to and from:

- In-network primary care provider appointments
- Other in-network health care providers
- The pharmacy to fill a prescription after a health care provider visit

Non-covered services

The plan does NOT cover trips to:

- Non-medical appointments
- Visit a family member or friend
- Any out-of-network provider without a prior authorization

If you need emergency transport, call 911 immediately.



Call to schedule your ride

Call the Customer Service number on the back of your member ID card at least three days before your appointment. Follow the instructions provided by our Customer Service representative.

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Blue lifeSM

HMO and PPO plans provided by Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a Medicare Advantage organization with a Medicare contract. Enrollment in HCSC's plans depends on contract renewal.