# A PRESBYTERIAN | MEDICARE ADVANTAGE PLANS



# **2022 SUMMARY OF BENEFITS**

Presbyterian Senior Care (HMO-POS)

New Mexico Retiree Health Care Authority
(NMRHCA) Plan I and Plan II



This is a summary of health and drug services covered by Presbyterian Senior Care (HMO-POS) NMRHCA Plan I and Plan II, January 1, 2022 to December 31, 2022.

# To enroll in Presbyterian Senior Care (HMO-POS):

- You must be entitled to Medicare Part A and enrolled in Medicare Part B.
- You must live in New Mexico.

This plan covers services from either innetwork or out-of-network providers, as long as the services are covered benefits and are medically necessary. If you choose to receive care from out-of-network providers, there will likely be a higher out-of-pocket cost for you.

# \$0 copay for these valuable benefits and more!

- Hearing exam
- Telehealth visits with in-network providers
- Preferred generic drugs
- PresRN nurse advice line
- Lab services
- Diagnostic tests
- Foot care
- Diabetic test strips and lancets
- Outpatient mental health visits

# Presbyterian Senior Care (HMO-POS) NMRHCA

	Plan 1 In-Network You pay	Plan II In-Network You pay	Out-of- Network You pay
Maximum Annual Out-of-Pocket Responsibility (This is the most you pay in a calendar year for covered medical and hospital services. It does not include prescription drugs.)	\$2,500	\$3,000	\$7,500 (combined)
Inpatient Hospital Care* (per admission)  • Additional Days	\$125 per day Days 1 - 3 \$0	\$225 per day Days 1 - 5 \$0	Plan I \$750 per admit Plan II \$300 per day Days 1 - 5
Ambulatory Surgery Center / Outpatient Surgery*	\$125	\$275	20%
<ul> <li>Doctor Visits (no referral required)</li> <li>Primary Care</li> <li>Specialists</li> <li>Telehealth visits (video, telephone or online visits for primary care, specialists and urgent care)</li> </ul>	\$10 \$30 \$0	\$10 \$40 \$0	\$35 \$60 Out-of-network copays apply
Preventive Care and Routine Physicals	\$0	\$0	\$35
Emergency Care (worldwide) (This copay is waived if admitted to the hospital.)	\$65	\$75	Plan I \$65 Plan II \$75
Urgently Needed Services	\$10	\$10	\$65
Diagnostic Services/ Labs/Imaging  Lab services  Diagnostic tests and procedures  Outpatient x-rays  Diagnostic radiology service* (such as CT, MRA, MRI, PET scans)	\$0 \$0 \$0 \$0	\$0 \$0 \$0 \$250	20% 10% 10% 20%

<sup>\*</sup> Prior authorization required.

# Presbyterian Senior Care (HMO-POS) NMRHCA

	Plan 1	Plan II	Out-of-
	In-Network	In-Network	Network
	You pay	You pay	You pay
Hearing Services (does not go toward maximum out-of-pocket responsibility) • Hearing exam • Hearing aid (from TruHearing)	\$0	\$0	\$60
	\$699 - \$999	\$699 - \$999	Not covered
Dental Services  • Medicare covered  • Routine	\$30	\$40	\$60
	Not covered	Not covered	Not covered
<ul> <li>Vision Services</li> <li>Annual routine exam</li> <li>Diagnosis/treatment of diseases and conditions of eye</li> <li>Eyewear after cataract surgery</li> </ul>	\$0	\$0	\$60
	\$10	\$10	\$60
	\$10	10%	25%
<ul> <li>Mental Health Services</li> <li>Inpatient visit* <ul> <li>Additional days</li> </ul> </li> <li>Outpatient group therapy visit</li> <li>Outpatient individual therapy visit (including virtual)</li> </ul>	\$125 per day Days 1 - 3 \$0 \$0 \$0	\$225 per day Days 1 - 5 \$0 \$0 \$0	Plan I \$750 per admit Plan II \$300 per day Days 1 - 5 50% 50%
<ul> <li>Skilled Nursing Facility (SNF)*</li> <li>Days 1 - 20</li> <li>Days 21 - 100 (Our plan covers up to 100 days in a SNF.)</li> </ul>	\$0 per day	\$0 per day	\$0 per day
	\$40 per day	\$40 per day	\$60 per day
<ul> <li>Rehabilitation Services</li> <li>Cardiac and Pulmonary rehab</li> <li>Occupational, Physical, and Speech and Language therapy visits (\$0 for telehealth visits)</li> </ul>	\$0 \$10	\$0 \$15	\$35 \$35
Ambulance (ground and air)	\$75	\$150	\$75 - \$150

<sup>\*</sup> Prior authorization required.

# Presbyterian Senior Care (HMO-POS) NMRHCA

	Plan 1 In-Network You pay	Plan II In-Network You pay	Out-of- Network You pay
Routine Transportation	Not covered	Not covered	Not covered
<ul> <li>Medicare Part B Drugs*</li> <li>Chemotherapy Drugs and other drugs administered by a medical professional</li> </ul>	\$50	10%	20%
<ul> <li>Purchased at a retail pharmacy</li> </ul>	\$0	\$0	20%
Foot Care (podiatry services)  • Foot exams and treatment (Medicare covered)	\$0	\$0	\$60
<ul> <li>Medical Equipment/Supplies*</li> <li>Durable Medical Equipment         (e.g., wheelchairs, oxygen,         continuous glucose monitors/</li> </ul>	\$10	10%	25%
<ul><li>supplies)</li><li>Prosthetics</li><li>(e.g., braces, artificial limbs)</li></ul>	\$10	10%	25%
Wellness Programs (e.g., fitness)	\$0 SilverSneakers® Fitness Program is included. For participating locations visit www.silversneakers.com		
Acupuncture			
<ul><li>Medicare covered</li><li>Routine (limited to 25 visits/year)</li></ul>	\$15 \$15	\$15 \$15	\$60 \$60
<ul><li>Chiropractic</li><li>To correct subluxation</li><li>Routine (limited to 25 visits/year)</li></ul>	\$20 \$20	\$20 \$20	\$60 \$60
Home Health Care*	\$0	\$0	\$0

<sup>\*</sup> Prior authorization required.

Presbyterian Senior Care (HMO-POS) NMRHCA Plan I Prescription Drug Benefit

**Coverage Starts** 

Catastrophic Coverage

There is no coverage limit and no coverage gap with Plan I.

Part D Covered Drugs	30-day supply	90-day mail order (preferred)		
Tier 1: Preferred Generic	\$0	\$0	\$3.95 or 5%	
Tier 2: Non-Preferred Generic	\$10	\$20	for generics (whichever is greater)	
Tier 3: Preferred Brand	\$45	\$112.50	¢0.05 50/	
Tier 4: Non-Preferred Brand	\$95	\$285	\$9.85 or 5% for brand names (whichever is greater)	
Tier 5: Specialty Drugs	33% up to \$100	NA		

Catastrophic coverage begins after **your** out-of-pocket costs = \$7,050

# Presbyterian Senior Care (HMO-POS) NMRHCA Plan II Prescription Drug Benefit

# **Initial Coverage**

Limit \$4,430; includes what both **you** and **your plan** pay

Coverage Gap "Donut Hole"

Catastrophic Coverage

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Part D Covered Drugs	30-day supply	90-day mail order (preferred)		90-day mail order (preferred)	
Tier 1: Preferred Generic	\$0	\$0	Refer to Formulary. Tier 1 and 2	Refer to Formulary. Tier 1 and 2	\$3.95 or 5% for generics
Tier 2: Non-Preferred Generic	\$10	\$20	drugs noted with "GC" are \$0 or \$10.	drugs noted with "GC" are \$0 or \$20.	(whichever is greater)
<b>Tier 3:</b> Preferred Brand	\$45	\$112.50	25% generic for and brand n		\$9.85 or 5%
<b>Tier 4:</b> Non-Preferred Brand	\$95	\$285			for brand names (whichever is
<b>Tier 5:</b> Specialty Drugs	27%	NA			greater)

# Extra Help / Low-Income Subsidy (LIS)

If you qualify for Low-Income Subsidy (LIS), your plan premium and drug copays will be reduced. The prescription drug coverage gap (also known as the donut hole) in your drug coverage is eliminated. You also pay reduced copays for your Part D drugs.

**LIS qualifying income levels for 2021**<sup>1</sup> – To qualify, your annual income and resources / assets need to be at or below the following:

<u>Single</u> <u>Married</u>

Annual Income<sup>1</sup>: \$19,320 Annual Income<sup>1</sup>: \$26,130 Resources / Assets<sup>2</sup>: \$13,290 Resources / Assets<sup>2</sup>: \$26,520

# Medicaid and Other Medicare Savings Programs (MSP)

Those who qualify for Extra Help may also qualify for Medicare Savings Programs that help pay Part A and/or Part B premiums. Medicaid programs may also lower your copays, depending on the level for which you qualify.

### FIND OUT IF YOU QUALIFY FOR ASSISTANCE

Presbyterian offers a personal service that helps you find out if you qualify for these money-saving programs. A trusted partner since 2006, My Advocate™, helps you apply for Extra Help / Low-Income Subsidy and Medicare Savings Programs.

Call My Advocate<sup>™</sup> at 1-866-851-0324.

You also have the option to contact:

- 1-800-Medicare (1-800-633-4227), 24 hours a day, seven days a week (TTY 1-877-486-2048)
- Social Security, 1-800-772-1213 (TTY 1-800-325-0778)
- NM State Human Services Department, 1-888-997-2583 (TTY 1-855-227-5485)

<sup>&</sup>lt;sup>1</sup> Income limits may change in 2022.

<sup>&</sup>lt;sup>2</sup> The house you live in, the car you drive, life insurance policies, and burial plots do not count toward the resource / asset limit. Contact Social Security for other income / resource exclusions.

# **Enjoy Better Hearing and Comprehensive Care**

Good hearing is important to your overall health. That's why we cover a routine annual hearing exam for no copay.



# **TruHearing** Select

# 2022 Hearing Aid Coverage

Your plan covers up to two hearing aids per year (one per ear per year).

TruHearing Advanced	TruHearing Premium	Routine Exam
32 Channels   6 Programs	48 Channels   6 Programs	TruHearing Network Provider
\$699 copay/aid	\$999 copay/aid	\$0 exam copay

# Your Comprehensive Hearing Benefit Includes:

# State-of-the-Art Technology

- Enjoy natural, lifelike sound in virtually all listening situations.
- Hear speech clearly, even in noisy environments.
- Stream audio and phone calls directly to your ears from most smartphones.



### **Personalized Care**

- Guidance and assistance from a TruHearing consultant.
- Local, professional care from an accredited provider in your area.
- A hearing exam plus one year of follow-up visits for fitting and adjustments.

# **Help Along Your Way**

- A worry-free purchase with a 60-day trial and three-year warranty.
- 80 free batteries per aid included with non-rechargeable models.
- Guides to help you adapt to your new hearing aids at TruHearing.com/GetStarted.

Call TruHearing to learn more and schedule an appointment.

1-866-202-0110 | TTY 711 | 8 a.m. - 8 p.m., Monday - Friday

# More Plan Advantages for Presbyterian Members



# Improve Your Fitness with Free SilverSneakers® Memberships

The SilverSneakers Fitness program is included at no additional cost to you. Visit more than 15,000 participating nationwide locations, including Planet Fitness, Anytime Fitness, Defined Fitness, Chuze Fitness, YMCA, and more.

- Enroll at multiple locations at any time.
- Reach and maintain a healthy body weight.
- Take fitness classes at convenient venues.
- Expand your circle of friends and enjoy social activities.

For participating locations visit www.silversneakers.com.



### Travel Worldwide and Be Protected with Assist America®

Enjoy the protection of Assist America's global emergency travel assistance services 24 hours a day, 365 days a year, for up to 90 days. This unique program immediately connects you to doctors, hospitals, pharmacies and other services when experiencing a medical emergency while traveling 100 miles or more away from your permanent residence or in another country.

Services include:

- Emergency medical evacuation and repatriation
- Prescription assistance
- Medical monitoring
- Interpreter and legal referrals
- Return of mortal remains
- Free mobile app and much more

For benefit details, visit www.assistamerica.com or call 1-800-872-1414.



For more information about Presbyterian Medicare Advantage plans, please call us at the phone numbers below or visit us at **www.phs.org/medicare**.

### **Presbyterian Medicare Sales Consultants**

(505) 923-8458 or 1-800-347-4766 (TTY 711)

Hours: 8 a.m. to 8 p.m., 7 days a week (except holidays) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30.

### Presbyterian Customer Service Center (for members)

(505) 923-6060 or 1-800-797-5343 (TTY 711)

Hours: 8 a.m. to 8 p.m., 7 days a week from October 1 through March 31 and Monday to Friday (except holidays) from April 1 through September 30.

You can see our plan's provider and pharmacy directory if you visit our website at **www.phs.org/medicare** and select **Providers** at the top of the page.

For coverage and costs of Original Medicare, look in your current **Medicare & You** handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

To learn how we safeguard your Protected Health Information and your rights, call us at (505) 923-6060 or 1-800-797-5343 (TTY 711) or visit **www.phs.org/medicare** and select **Privacy Notice** at the bottom of the page.

Out-of-network/non-contracted providers are under no obligation to treat Presbyterian Senior Care (HMO-POS) members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

To get a complete list of services we cover, contact the plan or please refer to the Evidence of Coverage. You may easily download a copy of the Evidence of Coverage from our website, **www.phs.org/medicare**, and select **For Members** at the top of the page. You may also request a copy by calling customer service.

Presbyterian Senior Care (HMO-POS) is a Medicare Advantage plan with a Medicare contract. Enrollment in the plan depends on contract renewal.

**NOTES** 

# **NOTES**

Presbyterian complies with civil rights laws and does not discriminate on the basis of protected status including but not limited to race, color, national origin, age, disability, or sexual orientation or gender expression. If you need language assistance, services are available at no cost. Call (505) 923-5420, 1-855-592-7737 (TTY: 711).

ATENCIÓN: Si usted prefiere hablar en español, están a su disposición servicios gratuitos de ayuda lingüística. Llame al (505) 923-5420, 1-855-592-7737 (TTY: 711).

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih (505) 923-5420, 1-855-592-7737 (TTY: 711).

For more information, visit https://www.phs.org/pages/nondiscrimination.aspx.

