

2022

# Summary of Benefits

---

**Humana Group Medicare Advantage PPO Plan  
PPO 079/358**

**New Mexico Retiree Health Care Authority - Plan II**

**Humana®**

Our service area includes specific counties within the United States, Puerto Rico and all other major US Territories.



# Let's talk about the **Humana Group Medicare Advantage PPO Plan.**

Find out more about the Humana Group Medicare Advantage PPO plan – including the services it covers – in this easy-to-use guide.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, refer to the "Evidence of Coverage".

---

## **To be eligible**

To join the Humana Group Medicare Advantage PPO plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.

Humana Group Medicare Advantage PPO plan has a network of doctors, hospitals, and other providers. For more information, please call Group Medicare Customer Care.

## **Plan name:**

Humana Group Medicare Advantage PPO plan

## **How to reach us:**

Members should call toll-free **1-866-396-8810** for questions **(TTY/TDD 711)**

Call Monday – Friday, 8 a.m. - 9 p.m. Eastern Time.

Or visit our website:

**<https://our.humana.com/nmrhca/>**



## **A healthy partnership**

Get more from your plan — with extra services and resources provided by Humana!

---



# Monthly Premium, Deductible and Limits

## IN-NETWORK

## OUT-OF-NETWORK

### PLAN COSTS

**Monthly premium**

You must keep paying your Medicare Part B premium.

For information concerning the actual premiums you will pay, please contact your employer/union group.

**Medical deductible**

This plan does not have a deductible.

**Maximum out-of-pocket responsibility**

The most you pay for copays, coinsurance and other costs for medical services for the year.

**In-Network Maximum Out-of-Pocket**

**\$1,500** out-of-pocket limit for Medicare-covered services. The following services do not apply to the maximum out-of-pocket: Part D Pharmacy; COVID-19 Testing; COVID-19 Treatment; Fitness Program; Health Education Services; Meal Benefit; Post-Discharge Personal Home Care; Post-Discharge Transportation Services; Smoking Cessation (Additional) and the Plan Premium.

If you reach the limit on out-of-pocket costs, we will pay the full cost for the rest of the year on covered hospital and medical services.

**Combined In and Out-of-Network Maximum Out-of-Pocket**

**\$2,500** out-of-pocket limit for Medicare-covered services. In-Network Exclusions: Part D Pharmacy; COVID-19 Testing; COVID-19 Treatment; Fitness Program; Health Education Services; Meal Benefit; Post-Discharge Personal Home Care; Post-Discharge Transportation Services; Smoking Cessation (Additional) and the Plan Premium do not apply to the combined maximum out-of-pocket.

Out-of-Network Exclusions: Part D Pharmacy; COVID-19 Testing; COVID-19 Treatment; Worldwide Coverage and the Plan Premium do not apply to the combined maximum out-of-pocket.

Your limit for services received from in-network providers will count toward this limit.

If you reach the limit on out-of-pocket costs, we will pay the full cost for the rest of the year on covered hospital and medical services.

**Note:** some services require prior authorization.



# Covered Medical and Hospital Benefits

	IN-NETWORK	OUT-OF-NETWORK
<b>ACUTE INPATIENT HOSPITAL CARE</b>		
Our plan covers an unlimited number of days for an inpatient hospital stay. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.	<b>\$200</b> per admit	<b>30%</b> of the cost per stay
<b>OUTPATIENT HOSPITAL COVERAGE</b>		
<b>Outpatient hospital visits</b>	<b>\$0 to \$125</b> copay or <b>20%</b> of the cost	<b>\$30</b> copay or <b>30%</b> of the cost
<b>Ambulatory surgical center</b>	<b>\$75</b> copay	<b>30%</b> of the cost
<b>DOCTOR OFFICE VISITS</b>		
<b>Primary care provider (PCP)</b>	<b>\$2</b> copay	<b>30%</b> of the cost
<b>Specialists</b>	<b>\$25</b> copay	<b>30%</b> of the cost
<b>PREVENTIVE CARE</b>		
Including: Annual Wellness Visit, flu vaccine, colorectal cancer and breast cancer screenings. Any additional preventive services approved by Medicare during the contract year will be covered.	<b>Covered at no cost</b>	<b>\$0</b> copay or <b>0% to 30%</b> of the cost for Medicare-covered preventive services  <b>30%</b> of the cost for a supplemental annual physical exam
<b>EMERGENCY CARE</b>		
<b>Emergency room</b> If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.	<b>\$65</b> copay for Medicare-covered emergency room visit(s)	<b>\$65</b> copay for Medicare-covered emergency room visit(s)

**Note:** some services require prior authorization.



# Covered Medical and Hospital Benefits

	IN-NETWORK	OUT-OF-NETWORK
<b>Urgently needed services</b> Urgently needed services are care provided to treat a non-emergency, unforeseen medical illness, injury or condition that requires immediate medical attention.	<b>\$2 to \$25</b> copay	<b>\$10</b> copay or <b>30%</b> of the cost
<b>DIAGNOSTIC SERVICES, LABS AND IMAGING</b>		
<b>Diagnostic radiology</b>	<b>\$0 to \$100</b> copay	<b>30%</b> of the cost
<b>Lab services</b>	<b>\$0</b> copay	<b>30%</b> of the cost
<b>Diagnostic tests and procedures</b>	<b>\$0 to \$50</b> copay	<b>30%</b> of the cost
<b>Outpatient X-rays</b>	<b>\$2 to \$50</b> copay	<b>30%</b> of the cost
<b>Radiation therapy</b>	<b>\$25</b> copay	<b>30%</b> of the cost
<b>HEARING SERVICES</b>		
<b>Medicare-covered hearing</b>	<b>\$25</b> copay	<b>30%</b> of the cost
<b>Routine hearing</b>	<b>\$0</b> copay for fitting/evaluation, routine hearing exams up to 1 per year. <b>\$500</b> combined in and out of network maximum benefit coverage amount for both hearing aid(s) (all types) up to 2 every 3 years.	<b>\$0</b> copay for fitting/evaluation, routine hearing exams up to 1 per year. <b>\$500</b> combined in and out of network maximum benefit coverage amount for both hearing aid(s) (all types) up to 2 every 3 years. Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.
<b>DENTAL SERVICES</b>		
<b>Medicare-covered dental</b>	<b>\$25</b> copay	<b>30%</b> of the cost
<b>VISION SERVICES</b>		
<b>Medicare-covered vision services</b>	<b>\$25</b> copay	<b>30%</b> of the cost
<b>Medicare-covered diabetic eye exam</b>	<b>\$0</b> copay	<b>30%</b> of the cost
<b>Medicare-covered glaucoma screening</b>	<b>\$0</b> copay	<b>30%</b> of the cost

**Note:** some services require prior authorization.



## Covered Medical and Hospital Benefits

	IN-NETWORK	OUT-OF-NETWORK
<b>Medicare-covered eyewear (post-cataract)</b>	<b>\$25</b> copay	<b>30%</b> of the cost
<b>Routine vision</b>	<b>\$25</b> copay for routine exam (includes refraction) up to 1 per year.	<b>\$25</b> copay for routine exam (includes refraction) up to 1 per year. Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.
<b>MENTAL HEALTH SERVICES</b>		
<b>Inpatient</b> The inpatient hospital care limit applies to inpatient mental services provided in a general hospital. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital. 190 day lifetime limit in a psychiatric facility	<b>\$200</b> per admit	<b>30%</b> of the cost per stay
<b>Outpatient group and individual therapy visits</b>	<b>\$0</b> to <b>\$50</b> copay	<b>30%</b> of the cost
<b>SKILLED NURSING FACILITY</b>		
Our plan covers up to 100 days in a SNF.  No 3-day hospital stay is required. Plan pays \$0 after 100 days	<b>\$0</b> copay per day for days 1-100	<b>30%</b> of the cost per stay for days 1-100
<b>PHYSICAL THERAPY</b>		
	<b>\$0</b> to <b>\$25</b> copay	<b>30%</b> of the cost
<b>AMBULANCE</b>		
Per date of service regardless of the number of trips. Limited to Medicare-covered transportation.	<b>\$50</b> copay	<b>\$50</b> copay
<b>PART B PRESCRIPTION DRUGS</b>		
	<b>\$0</b> copay or <b>20%</b> of the cost	<b>20%</b> to <b>30%</b> of the cost

**Note:** some services require prior authorization.



# Covered Medical and Hospital Benefits

	IN-NETWORK	OUT-OF-NETWORK
<b>ACUPUNCTURE SERVICES</b>		
<b>Medicare-covered acupuncture</b>	<b>\$25</b> copay	<b>30%</b> of the cost
<p><b>20</b> combined In &amp; Out-of-Network visit limit per plan year</p> <p>Your plan allows services to be received by a provider licensed to perform acupuncture or by providers meeting the Original Medicare provider requirements.</p>		
<b>Routine acupuncture</b>	<b>\$15</b> copay	<b>\$15</b> copay
<p><b>20</b> combined In &amp; Out-of-Network visit limit per plan year</p>		
<b>ALLERGY</b>		
<b>Allergy shots &amp; serum</b>	<b>\$2 to \$25</b> copay	<b>30%</b> of the cost
<b>CHIROPRACTIC SERVICES</b>		
<b>Medicare-covered chiropractic visit(s)</b>	<b>\$20</b> copay	<b>30%</b> of the cost
<b>Routine chiropractic visit(s)</b>	<b>\$20</b> copay	<b>\$20</b> copay
<p><b>36</b> combined In &amp; Out-of-Network visit limit per plan year</p>		
<b>COVID-19</b>		
<b>Testing and Treatment</b>	<b>\$0</b> copay for testing and treatment services for COVID-19	
<b>DIABETES MANAGEMENT TRAINING</b>		
	<b>\$0</b> copay	<b>30%</b> of the cost
<b>FOOT CARE (PODIATRY)</b>		
<b>Medicare-covered foot care</b>	<b>\$25</b> copay	<b>30%</b> of the cost
<b>Routine foot care</b>	<b>\$25</b> copay	<b>\$25</b> copay
<p><b>6</b> combined In &amp; Out-of-Network visit limit per plan year</p>		
<b>HOME HEALTH CARE</b>		
	<b>\$0</b> copay	<b>30%</b> of the cost

**Note:** some services require prior authorization.





# Covered Medical and Hospital Benefits

	IN-NETWORK	OUT-OF-NETWORK
<b>MEDICAL EQUIPMENT/SUPPLIES</b>		
Durable medical equipment (like wheelchairs or oxygen)	0% of the cost	20% to 30% of the cost
Medical supplies	0% of the cost	20% to 30% of the cost
Prosthetics (artificial limbs or braces)	0% of the cost	30% of the cost
Diabetes monitoring supplies	0% of the cost	30% of the cost
<b>OUTPATIENT SUBSTANCE ABUSE</b>		
Outpatient group and individual substance abuse treatment visits	\$0 to \$50 copay	30% of the cost
<b>REHABILITATION SERVICES</b>		
Occupational and speech therapy	\$0 to \$25 copay	30% of the cost
Cardiac rehabilitation	\$0 to \$20 copay	30% of the cost
Pulmonary rehabilitation	\$0 to \$25 copay	30% of the cost
<b>RENAL DIALYSIS</b>		
Renal dialysis	\$0 to \$30 copay	\$0 to \$30 copay
Kidney disease education services	\$0 copay	30% of the cost
<b>TELEHEALTH SERVICES (in addition to Original Medicare)</b>		
Primary care provider (PCP)	\$0 copay	Not Covered
Specialist	\$25 copay	Not Covered
Urgent care services	\$0 copay	Not Covered
Substance abuse or behavioral health services	\$0 copay	Not Covered
<b>FITNESS AND WELLNESS</b>		

SilverSneakers® Fitness Program - Basic fitness center membership including fitness classes.

## HOSPICE

You must get care from a Medicare-certified hospice. You must consult with your plan before you select hospice.

**Note:** some services require prior authorization.



# Important!

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, marital status or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:  
Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.  
If you need help filing a grievance, call **1-866-396-8810** or if you use a **TTY**, call **711**.
- You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through their Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019, 800-537-7697 (TDD)**. Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.
- **California residents:** You may also call California Department of Insurance toll-free hotline number: **1-800-927-HELP (4357)**, to file a grievance.

## **Auxiliary aids and services, free of charge, are available to you. 1-866-396-8810 (TTY: 711)**

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

### **Language assistance services, free of charge, are available to you.**

**1-866-396-8810 (TTY: 711)**

**Español (Spanish):** Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

**繁體中文 (Chinese):** 撥打上面的電話號碼即可獲得免費語言援助服務。

**Tiếng Việt (Vietnamese):** Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

**한국어 (Korean):** 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

**Русский (Russian):** Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

**Kreyòl Ayisyen (French Creole):** Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

**Français (French):** Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

**Polski (Polish):** Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

**Português (Portuguese):** Ligue para o número acima indicado para receber serviços linguísticos, grátis.

**Italiano (Italian):** Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

**日本語 (Japanese):** 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

**فارسی (Farsi)**

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

**Diné Bizaad (Navajo):** Wóda'í béésh bee hani'í bee wolta'ígíí bich'í' hódílnih éí bee t'áá jii'eh saad bee áká'ánida'áwo'déé nika'adoowoł.

**العربية (Arabic)**

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك



## Find out **more**

---



You can see your plan's provider directory at <https://our.humana.com/nmrhca/> or call us at the number listed at the beginning of this booklet and we will send you one.

Humana is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal.

If you want to compare our plan with other Medicare health plans, you can call your employer or union sponsoring this plan to find out if you have other options through them.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <http://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

**Humana**<sup>®</sup>

<https://our.humana.com/nmrhca/>

SB079358EN22

2022

# Prescription Drug Summary of Benefits

---

**Humana Group Medicare Advantage Plan  
Rx 216**

**New Mexico Retiree Health Care Authority - Plan II**

**Humana®**

This page is left intentionally blank.



# Let's talk about the **Humana Group Medicare Advantage Rx Plan.**

Find out more about the Humana Group Medicare Advantage Rx plan – including the services it covers – in this easy-to-use guide.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, refer to the "Evidence of Coverage".

---



## Deductible

**Pharmacy (Part D) deductible** This plan does not have a deductible.



## Prescription Drug Benefits

Initial coverage (after you pay your deductible, if applicable)

You pay the following until your total yearly drug costs reach **\$4,430**. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.

Tier	Standard Retail Pharmacy	Standard Mail Order
<b>30-day supply</b>		
<b>1 (Generic or Preferred Generic)</b>	<b>\$4</b> copay	<b>\$4</b> copay
<b>2 (Preferred Brand)</b>	<b>\$20</b> copay	<b>\$20</b> copay
<b>3 (Non-Preferred Drug)</b>	<b>\$90</b> copay	<b>\$90</b> copay
<b>4 (Specialty Tier)</b>	<b>\$125</b> copay	<b>\$125</b> copay
<b>90-day supply</b>		
<b>1 (Generic or Preferred Generic)</b>	<b>\$12</b> copay	<b>\$0</b> copay
<b>2 (Preferred Brand)</b>	<b>\$60</b> copay	<b>\$40</b> copay
<b>3 (Non-Preferred Drug)</b>	<b>\$270</b> copay	<b>\$180</b> copay
<b>4 (Specialty Tier)</b>	N/A	N/A

There may be generic and brand-name drugs, as well as Medicare-covered drugs, in each of the tiers. To identify commonly prescribed drugs in each tier, see the Prescription Drug Guide/Formulary.

### ADDITIONAL DRUG COVERAGE

#### Home Infusion Therapy Drugs

If you take certain types of infusion drugs covered under our Medicare Advantage Prescription Drug plans (MA/PD), you may qualify for this service, which helps you and your doctor manage your care without ongoing hospitalization. In some situations home infusion drugs will be covered based on the tier of the drug at the same cost share amount as listed in the chart above when you have reached a total yearly drug cost of **\$4,430**. This service includes coverage for the "Coverage Gap" portion of your plan. Drugs included in this coverage are those that would be used as an alternative to inpatient treatment. Your cost for the medication may be the same as it is before the coverage gap sets in. Your out-of-pocket expenses while using this service apply to your "true out-of-pocket" maximum, which is **\$7,050** for 2022.

#### Coverage Gap

Most Medicare drug plans have a coverage gap (also called the "donut hole"). The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches **\$4,430**. After you enter the coverage gap, you pay a portion of the plan's cost for covered brand name drugs and covered generic drugs until your costs total **\$7,050**, which is the end of the coverage gap. Not everyone will enter the coverage gap.



## Catastrophic Coverage

After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach **\$7,050**, you pay the greater of:

- **\$3.95** for generic (including brand drugs treated as generic) and a **\$9.85** copay for all other drugs, or
- **5%** coinsurance



# Important!

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, marital status or religion. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:  
Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.  
If you need help filing a grievance, call **1-866-396-8810** or if you use a **TTY**, call **711**.
- You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through their Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or at **U.S. Department of Health and Human Services**, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **1-800-368-1019, 800-537-7697 (TDD)**. Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.
- **California residents:** You may also call California Department of Insurance toll-free hotline number: **1-800-927-HELP (4357)**, to file a grievance.

## **Auxiliary aids and services, free of charge, are available to you. 1-866-396-8810 (TTY: 711)**

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

### **Language assistance services, free of charge, are available to you.**

**1-866-396-8810 (TTY: 711)**

**Español (Spanish):** Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

**繁體中文 (Chinese):** 撥打上面的電話號碼即可獲得免費語言援助服務。

**Tiếng Việt (Vietnamese):** Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

**한국어 (Korean):** 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

**Русский (Russian):** Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

**Kreyòl Ayisyen (French Creole):** Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

**Français (French):** Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

**Polski (Polish):** Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

**Português (Portuguese):** Ligue para o número acima indicado para receber serviços linguísticos, grátis.

**Italiano (Italian):** Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

**日本語 (Japanese):** 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

**فارسی (Farsi)**

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

**Diné Bizaad (Navajo):** Wóda'í béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jii'eh saad bee áká'ánida'áwo'déé nika'adoowoł.

**العربية (Arabic)**

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك



## Find out **more**

---



You can see your plan's pharmacy directory at **<https://www.humana.com/finder/pharmacy/>** or call us at the number listed at the beginning of this booklet and we will send you one.



You can see your plan's drug formulary at **[www.humana.com/medicaredruglist](http://www.humana.com/medicaredruglist)** or call us at the number listed at the beginning of this booklet and we will send you one.

Humana is a Medicare Advantage HMO, PPO organization and a stand-alone prescription drug plan with a Medicare contract. Enrollment in any Humana plan depends on contract renewal.

**Humana**<sup>®</sup>

<https://our.humana.com/nmrhca/>

RX216EN22