

# New Mexico Retiree Health Care Authority Prescription Drug Program



# **About Express Scripts**

- Express Scripts is RHCA's chosen partner for administering your prescription plan
- We are a leading pharmacy benefit manager that puts medicine in reach for tens of millions of people
- As an Express Scripts member, you have access to:
  - 60k+ retail pharmacies located across the United States
  - Convenient home delivery services
  - Express-Scripts.com and our mobile app for ordering and managing your prescriptions
  - Accredo specialty pharmacy for medications that treat complex and chronic health conditions
  - Specialized pharmacists, nurses and other clinicians in 20+ condition-specific Therapeutic Resource Centers



# **Express Scripts Formulary**

Your plan covers a broad range of medications that fall into three categories:

#### First tier:

Generic drugs

#### Second tier:

preferred brand-name drugs (lower cost)

#### Third tier:

Non-preferred brand-name drugs (higher cost than First and Second tier)

**Excluded:** drugs that are not covered under your benefit

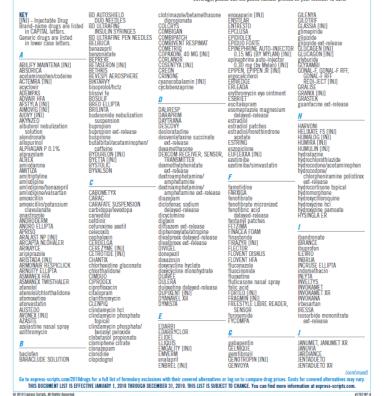


#### CHAMPION FOR BETTER

### 2019 Express Scripts National Preferred Formulary

The following is a list of the most commonly prescribed drugs. It represents an abbreviated version of the drug list (formulary) that is at the core of your prescription plan. The list is not all-inclusive and does not guarantee coverage. In addition to using this list, you are encouraged to ask your doctor to prescribe generic drugs whenever appropriate.

PLEASE NOTE: Brand-name drugs may move to nonformulary status if a generic version becomes available during the year. Not all the drugs listed are covered by all prescription plans; check your benefit materials for the specific drugs covered and the copayments for your prescription plan. For specific questions about your coverage, please call the phone number printed on your member D card.



## **Prescription Costs**

	Participating retail pharmacies	Express Scripts Home Delivery and Walgreens Smart90
Days' supply	Up to a 34-day supply	Up to a 90-day supply
Generic drugs (Tier 1)	20% (\$5 min / \$15 max)	20% (\$12 min / \$35 max)
Brand-name drugs (Tier 2) (preferred)***	30% (\$30 min / \$60 max)	30% (\$60 min / \$120 max)
Brand-name drugs (Tier 3) (non-preferred) ***	50% (\$50 min / \$125 max)	50% (\$100 min / \$250 max)
Specialty Medications (30 day supply) – Accredo Specialty Pharmacy	Generic: 20% (\$12 min/ \$35 max) Preferred Brand-name: 30% (\$60 min/ \$120 max) Non-Preferred Brand-name: 50% (\$100 min/ \$250 max)	

<sup>\*\*\*</sup> If you obtain a brand-name drug when a generic equivalent is available, you are responsible for the brand copayment plus the cost difference between the brand-name drug and the generic drug. \*\*\*



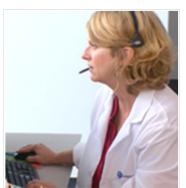
# Retail 90-day supply "Smart90 Network"

- Smart90 is a <u>VOLUNTARY</u> program that allows members the option of filling 90day supplies of medications via home delivery, Walgreens or at other limited retail locations.
- Members will need to use an in-network Smart90 pharmacy if they choose to fill a 90-day supply at retail. All Walgreens locations participate in Smart90 making it easy for members to get their maintenance medications.
- The copays for 90-day supplies are the same whether the medication is obtained at a Smart90 pharmacy or through Express Scripts home delivery.



# Get Started With Express Scripts Mail Order





- E-Prescribe (electronic prescribing) Have your physician send your prescription direct to Express Scripts pharmacy for processing
- Phone Call into Express Scripts customer service and request that your maintenance medication be moved to home delivery. We will consult your physician and take it from there!
- Register on express-scripts.com or Express Scripts mobile app and transfer medications to home delivery with a click of a button
- Mail Complete a home delivery order form and submit it, along with a paper prescription, for processing
- Payment Options check card or credit card is the preferred method for online orders. ESI accepts Visa, MasterCard, American Express and Discover. Provide your check card or credit card information or choose to be billed later for mail in orders.

### **Vaccines**

- RHCA members will pay \$0 on certain vaccines including:
  - Influenza (Flu), Pneumonia, Shingles, MMR, Hepatitis A & B, Meningococcal, Tetanus/Diphtheria/Pertussis, Varicella (chicken pox)...to name a few
- Vaccines through pharmacy benefit are
  - A key preventive measure for seasonal influenza and other viral conditions
  - More convenient and less expensive through the pharmacy network than at physician practices
  - Likely to result in lower medical costs
  - All states allow certified, registered pharmacists to administer vaccines
  - Call Customer Service to locate a certified pharmacist near you

### Have a question about a medication?

Give us a call

Each specialist pharmacist has had specialized training in the medications used to treat a specific condition, such as:

- High cholesterol
- High blood pressure
- Depression
- Diabetes
- Asthma
- Osteoporosis
- Cancer

You can contact a pharmacist 24/7 to ask about:

- Drug interactions
- Side effects
- Risks and benefits of your medication
- Help taking your medication as prescribed — which is one of the best ways to help maintain or improve your health

Talk with an
Express Scripts
pharmacist for
general counseling
— or a specialist
pharmacist for
complex concerns –
by calling the
number on the
back
of your prescription
drug ID card

800-501-0987

### Therapeutic Resource Centers

Personalized care for patients

### **Retail pharmacists**

- Typically generalists who dispense medications for many conditions
- Juggle many tasks: filling prescriptions, checking orders, overseeing pharmacy
- Setting offers minimal privacy to counsel patients
- Average time talking to each patient is less than

### 2 minutes\*

### **Specialist Pharmacists**

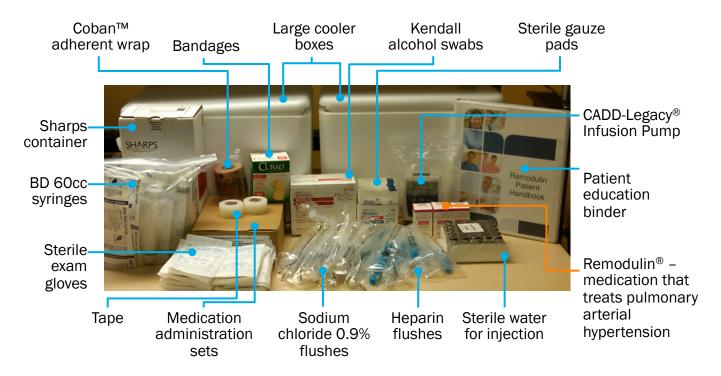
- Extensively trained in medications for a single disease state
- Focused on disease and therapy management
- Speak to patients in their homes or wherever they prefer
- Average time talking to each patient is

12 minutes

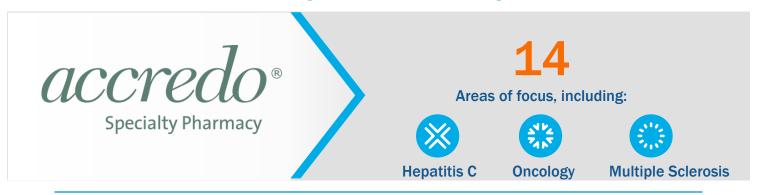
\*Source: CVS data

# The complexity of specialty medications

### One prescription = 16 items



# **Accredo Specialty Pharmacy**



### Unique clinical protocols

maximize safety, effectiveness and affordability

### One-on-one counseling

from specialty pharmacists and nurses

#### **SaveonSP Program:**

RHCA has a program through SaveonSP on select specialty drugs to maximize the use of manufacturer assistance dollars which could result in a \$0 member cost.

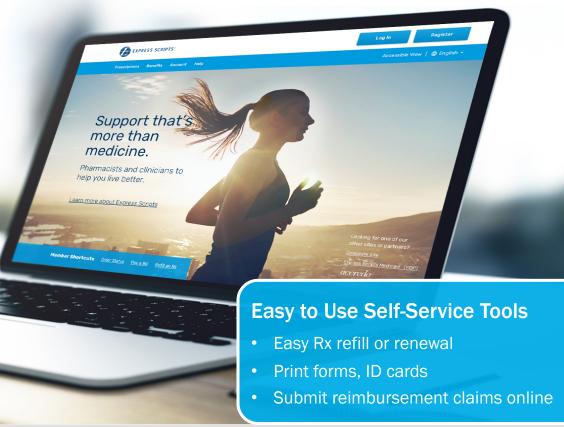
Drugs are dispensed through Accredo Specialty Pharmacy. Accredo will notify you if your drug is captured under this program and connect you with SaveonSP for program enrollment.

## Making information available

### wherever and whenever

- Simple landing page
- Intuitive site navigation
- Interactive mobile app
- Multiple ways to get started





# **Express Scripts Registration**

Use express-scripts.com and the Express Scripts mobile app to manage your medications and prescription benefit plan.

There are two easy ways to register:



Register at express-scripts.com or ....



... download the

Express Scripts

mobile app for free
and register

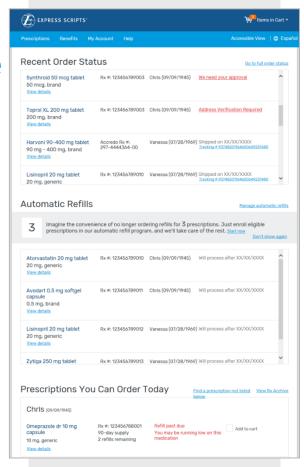
- Register using your member ID number or Social Security Number (SSN)
- One user name and password is all you need for web and mobile app access.

# Informative and actionable express-scripts.com home page

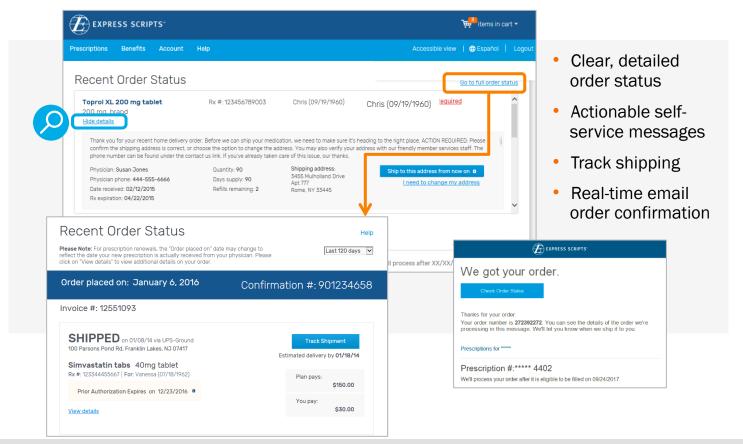


Order status is **#1 REASON** members visit the website.

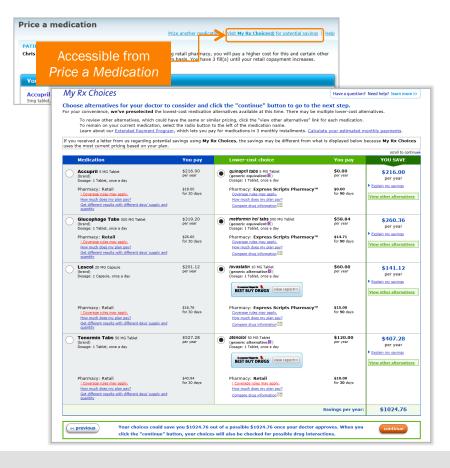
- Provides a one-stop shopping experience
- Offers the services patients expect right up front...
  - Order status with tracking
  - Refilling a prescription
  - Enrolling in automatic refills
  - Visibility to home delivery savings
  - Transferring a prescription to home delivery
  - · Navigating to anywhere in the site



# Order Status gives members real-time visibility

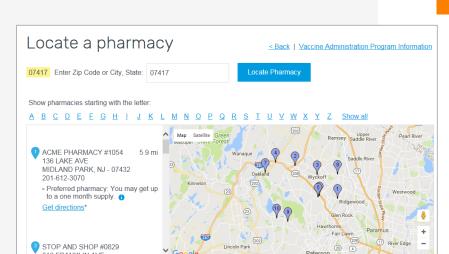


### My Rx Choices explores options



- Side-by-side drug comparisons showing plan and usual & customary (U&C) pricing via retail and home delivery pharmacies
- Potential savings by drug and/or channel option
- Helpful drug information
- Ability to print for doctor review
- Access to Consumer Reports Best Buy Drug information
- Display 25+ possible lower-cost options

# Easy to locate in-network retail pharmacies



\*When you click on a link to "Get directions" to any pharmacy above, you will be leaving the member website which is governed by



#### Results provide:

- Nearby in-network
   pharmacies with address
   and contact details in
   Google Maps
- Link to Price a Medication from the selected pharmacy
- Link for directions using Google Maps

separate Terms of Use and Privacy Policy.

### **CONVENIENCE & SIMPLICITY** Register or Login

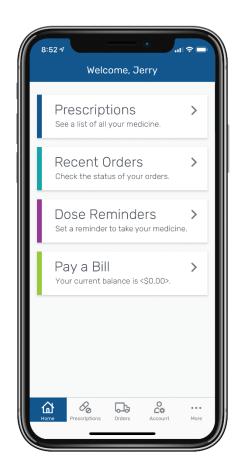
 Biometric authentication

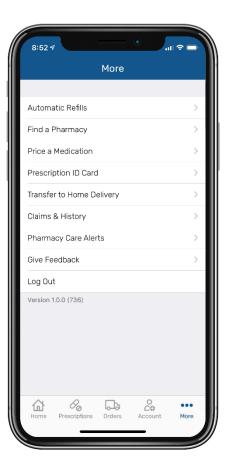




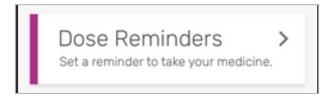
### **CONVENIENCE & SIMPLICITY** Dashboard

Quick access to popular actions and easy access to the full menu

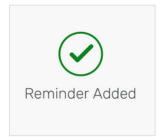


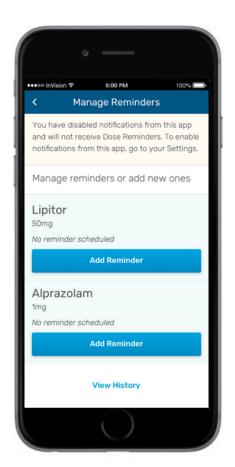


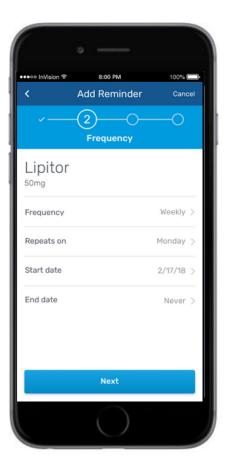
# Dose Reminders



 Easy step-by-step instructions accommodate multiple medicines



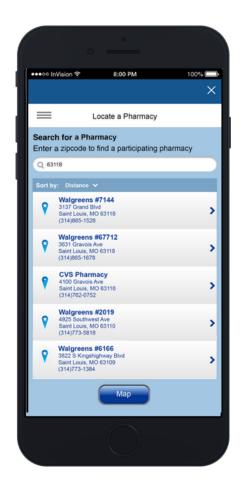


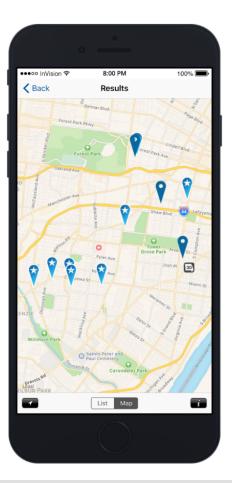


#### **CONVENIENCE & SIMPLICITY**

# **Pharmacy Options** Find a Pharmacy

Find nearby in-network pharmacies and access driving directions





### **CONVENIENCE & SIMPLICITY**

### Member ID Card

Two-sided virtual ID card goes where the member goes



## **Express Scripts:**

We're here for you

- Register at Express-Scripts.com, using the information on your member ID card
- Download the Express Scripts mobile app from your app store to manage your medicines anywhere, anytime
- Call the Member Services number on the back of your member ID card: 800-501-0987



# Thank you

