



New Mexico Retiree Health Care Authority Medicare Part D *Prescription Drug Program*



About Express Scripts

- Express Scripts is RHCA's chosen partner for administering your prescription plan
- We are a leading pharmacy benefit manager that puts medicine in reach for tens of millions of people
- As an Express Scripts member, you have access to:
 - 60k+ retail pharmacies located across the United States
 - Convenient home delivery services
 - Express-Scripts.com and our mobile app for ordering and managing your prescriptions
 - Accredo specialty pharmacy for medications that treat complex and chronic health conditions
 - Specialized pharmacists, nurses and other clinicians in 20+ condition-specific Therapeutic Resource Centers



Prescription Costs

	Participating retail pharmacies	Express Scripts Home Delivery and Walgreens Smart90
Days' supply	Up to 31-day supply	Up to a 90-day supply
Generic drugs (Tier 1)	20% (\$5 min / \$15 max)	20% (\$12 min / \$35 max)
Brand-name drugs (Tier 2) (preferred)**	30% (\$30 min / \$60 max)	30% (\$60 min / \$120 max)
Brand-name drugs (Tier 3) (non-preferred) *	50% (\$50 min / \$125 max)	50% (\$100 min / \$250 max)

* If, for non-Med D drugs, you obtain a brand-name drug when a generic equivalent is available, you are responsible for the brand copayment plus the cost difference between the brand-name drug and the generic drug.

Retail 90-day supply “Smart90 Network”

- Smart90 is a VOLUNTARY program that allows members the option of filling 90-day supplies of medications via home delivery, Walgreens or at other limited retail locations.
- Members will need to use an in-network Smart90 pharmacy if they choose to fill 90 days at retail. All Walgreens locations participate in Smart90 making it easy for members to get their maintenance medications.
- The copays for 90-day supplies are the same whether the medication is obtained at a Smart90 pharmacy or through Express Scripts home delivery.



Get Started With Express Scripts Mail Order



- **E-Prescribe (electronic prescribing)** - Have your physician send your prescription direct to Express Scripts pharmacy for processing
- **Phone** – Call into Express Scripts customer service and request that your maintenance medication be moved to home delivery. We will consult your physician and take it from there!
- **Register** – on [express-scripts.com](https://www.express-scripts.com) or Express Scripts mobile app and transfer medications to home delivery with a click of a button
- **Mail** – Complete a home delivery order form and submit it, along with a paper prescription, for processing
- **Payment Options** - check card or credit card is the preferred method for online orders. ESI accepts Visa, MasterCard, American Express and Discover. Provide your check card or credit card information or choose to be billed later for mail in orders.

Vaccines

- RHCA members will pay \$0 on certain vaccines including:
 - Influenza (Flu), Pneumonia, Shingles, MMR, Hepatitis A & B, Meningococcal, Tetanus/Diphtheria/Pertussis, Varicella (chicken pox)...to name a few
- Vaccines through pharmacy benefit are
 - A key preventive measure for seasonal influenza and other viral conditions
 - More convenient and less expensive through the pharmacy network than at physician practices
 - Likely to result in lower medical costs
 - All states allow certified, registered pharmacists to administer vaccines
 - Call Customer Service to locate a certified pharmacist near you

Have a question about a medication?

Give us a call

Each specialist pharmacist has had specialized training in the medications used to treat a specific condition, such as:

- High cholesterol
- High blood pressure
- Depression
- Diabetes
- Asthma
- Osteoporosis
- Cancer

You can contact a pharmacist 24/7 to ask about:

- Drug interactions
- Side effects
- Risks and benefits of your medication
- Help taking your medication as prescribed – which is one of the best ways to help maintain or improve your health

Talk with an Express Scripts pharmacist for general counseling – or a specialist pharmacist for complex concerns – by calling the number on the back of your prescription drug ID card

800-551-1866

Therapeutic Resource Centers

Personalized care for patients

Retail pharmacists

- Typically generalists who dispense medications for many conditions
- Juggle many tasks: filling prescriptions, checking orders, overseeing pharmacy
- Setting offers minimal privacy to counsel patients
- **Average time talking to each patient is less than**

2 minutes*

Specialist Pharmacists

- Extensively trained in medications for a single disease state
- Focused on disease and therapy management
- Speak to patients in their homes or wherever they prefer
- **Average time talking to each patient is**

12 minutes

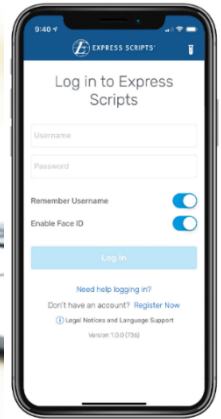
*Source: CVS data



Making information available

wherever and whenever

- Simple landing page
- Intuitive site navigation
- Interactive mobile app
- Multiple ways to get started



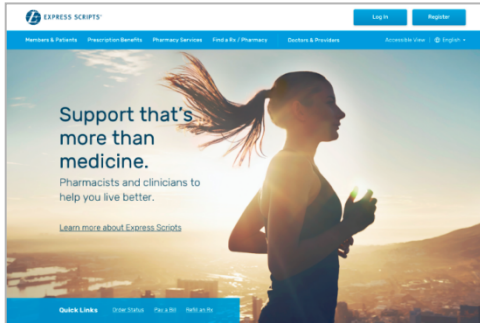
Easy to Use Self-Service Tools

- Easy Rx refill or renewal
- Print forms, ID cards
- Submit reimbursement claims online

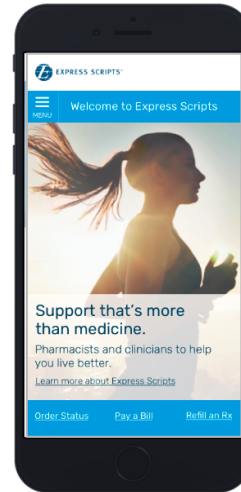
Express Scripts Registration

Use [express-scripts.com](https://www.express-scripts.com) and the Express Scripts mobile app to manage your medications and prescription benefit plan.

There are two easy ways to register:



Register at [express-scripts.com](https://www.express-scripts.com) or



... download the **Express Scripts** mobile app for free and register

- Register using your member ID number or Social Security Number (SSN)
- One user name and password is all you need for web and mobile app access

Informative and actionable express-scripts.com home page



Order status is **#1 REASON**
members visit the website.

- Provides a one-stop shopping experience
- Offers the services patients expect right up front...
 - Order status with tracking
 - Refilling a prescription
 - Enrolling in automatic refills
 - Visibility to home delivery savings
 - Transferring a prescription to home delivery
 - Navigating to anywhere in the site

The screenshot displays the Express Scripts website interface. At the top, there is a navigation bar with the Express Scripts logo, a shopping cart icon labeled 'Items in Cart', and links for 'Prescriptions', 'Benefits', 'My Account', and 'Help'. Below the navigation bar, the 'Recent Order Status' section is visible, featuring a table with columns for medication name, Rx number, patient name, and status. The status column includes links like 'We need your approval' and 'Address Verification Required'. Below this, the 'Automatic Refills' section is shown, with a heading '3' and a description of the automatic refill program. The 'Prescriptions You Can Order Today' section is also visible, listing a prescription for Omeprazole and providing details such as 'Refill past due' and 'Add to cart'.

Medication	Rx #	Patient	Status
Synthroid 50 mcg tablet 50 mcg, brand	123456789003	Chris (09/09/1945)	We need your approval
Toprol XL 200 mg tablet 200 mg, brand	123456789003	Chris (09/09/1945)	Address Verification Required
Harvoni 90-400 mg tablet 90 mg - 400 mg, brand	Accredo Rx #: 297-444434-00	Vanessa (07/28/1969)	Shipped on XX/XX/XXXX
Lisinopril 20 mg tablet 20 mg, generic	123456789010	Vanessa (07/28/1969)	Shipped on XX/XX/XXXX

Medication	Rx #	Patient	Status
Atorvastatin 20 mg tablet 20 mg, generic	123456789010	Chris (09/09/1945)	Will process after XX/XX/XXXX
Avodart 0.5 mg softgel capsule 0.5 mg, brand	123456789011	Chris (09/09/1945)	Will process after XX/XX/XXXX
Lisinopril 20 mg tablet 20 mg, generic	123456789012	Vanessa (07/28/1969)	Will process after XX/XX/XXXX
Zytiga 250 mg tablet	123456789013	Vanessa (07/28/1969)	Will process after XX/XX/XXXX

Medication	Rx #	Refill Status	Action
Omeprazole dr 10 mg capsule 10 mg, generic	123456788001	Refill past due 90-day supply 2 refills remaining	Add to cart

Order Status gives members real-time visibility

Recent Order Status

Toprol XL 200 mg tablet Rx #: 123456789003 Chris (09/19/1960) Chris (09/19/1960) **required**

[Hide details](#) [Go to full order status](#)

Thank you for your recent home delivery order. Before we can ship your medication, we need to make sure it's heading to the right place. ACTION REQUIRED: Please confirm the shipping address is correct, or choose the option to change the address. You may also verify your address with our friendly member services staff. The phone number can be found under the contact us link. If you've already taken care of this issue, our thanks.

Physician: Susan Jones Quantity: 90 Shipping address: 3455 Mulholland Drive
Physician phone: 444-555-6666 Days supply: 90 Apt 777
Date received: 02/12/2015 Refills remaining: 2 Rome, NY 33445
Rx expiration: 04/22/2015

[Ship to this address from now on](#) [need to change my address](#)

Recent Order Status Help

Please Note: For prescription renewals, the "Order placed on" date may change to reflect the date your new prescription is actually received from your physician. Please click on "View details" to view additional details on your order. Last 120 days

Order placed on: January 6, 2016 Confirmation #: 901234658

Invoice #: 12551093

SHIPPED on 01/08/14 via UPS-Ground
100 Parsons Pond Rd, Franklin Lakes, NJ 07417 [Track Shipment](#)

Estimated delivery by 01/18/14

Simvastatin tabs 40mg tablet
Rx #: 123344455667 | For: Vanessa (07/18/1962)

Prior Authorization Expires on 12/23/2016

[View details](#)

Plan pays:	\$150.00
You pay:	\$30.00

We got your order. [Check Order Status](#)

Thanks for your order.
Your order number is **272392272**. You can see the details of the order we're processing in this message. We'll let you know when we ship it to you.

Prescriptions for ****

Prescription #: **** 4402

We'll process your order after it is eligible to be filled on 09/24/2017.

- Clear, detailed order status
- Actionable self-service messages
- Track shipping
- Real-time email order confirmation

My Rx Choices explores options

Price a medication

Accessible from Price a Medication

Price another medication Visit My Rx Choices® for potential savings Help

When you purchase a medication at a retail pharmacy, you will pay a higher cost for this and certain other medications on a first-come, first-served basis. You have 3 fill(s) until your retail copayment increases.

My Rx Choices

Choose alternatives for your doctor to consider and click the "continue" button to go to the next step. For your convenience, we've preselected the lowest-cost medication alternatives available at this time. There may be multiple lower-cost alternatives.

To review other alternatives, which could have the same or similar pricing, click the "view other alternatives" link for each medication.

To remain on your current medication, select the radio button to the left of the medication name.

Learn about our [Extended Payment Program](#), which lets you pay for medications in 3 monthly installments. [Calculate your estimated monthly payments.](#)

If you received a letter from us regarding potential savings using **My Rx Choices**, the savings may be different from what is displayed below because **My Rx Choices** uses the most current pricing based on your plan.

Medication	You pay	Lower-cost choice	You pay	YOU SAVE
<input type="radio"/> Accupril 5 MG Tablet (Brand) Dosage: 1 Tablet, once a day Pharmacy: Retail \$18.00 for 30 days Coverage rules may apply. How much does my plan pay? Get different results with different days' supply and quantity.	\$216.00 per year	<input checked="" type="radio"/> quinapril tabs 5 MG Tablet (generic equivalent) Dosage: 1 Tablet, once a day Pharmacy: Express Scripts Pharmacy™ \$0.00 for 90 days Coverage rules may apply. How much does my plan pay? Compare drug information.	\$0.00 per year	\$216.00 per year Explain my savings View other alternatives
<input type="radio"/> Glucophage Tabs 500 MG Tablet (Brand) Dosage: 1 Tablet, once a day Pharmacy: Retail \$26.60 for 30 days Coverage rules may apply. How much does my plan pay? Get different results with different days' supply and quantity.	\$319.20 per year	<input checked="" type="radio"/> metformin hcl tabs 500 MG Tablet (generic equivalent) Dosage: 1 Tablet, once a day Pharmacy: Express Scripts Pharmacy™ \$14.71 for 90 days Coverage rules may apply. How much does my plan pay? Compare drug information.	\$58.84 per year	\$260.36 per year Explain my savings View other alternatives
<input type="radio"/> Lescol 20 MG Capsule (Brand) Dosage: 1 Capsule, once a day Pharmacy: Retail \$16.76 for 30 days Coverage rules may apply. How much does my plan pay? Get different results with different days' supply and quantity.	\$201.12 per year	<input checked="" type="radio"/> lovastatin 10 MG Tablet (generic alternative) Dosage: 1 Tablet, once a day Pharmacy: Express Scripts Pharmacy™ \$15.00 for 90 days Coverage rules may apply. How much does my plan pay? Compare drug information.	\$60.00 per year	\$141.12 per year Explain my savings View other alternatives
<input type="radio"/> Tenormin Tabs 50 MG Tablet (Brand) Dosage: 1 Tablet, once a day Pharmacy: Retail \$43.94 for 30 days Coverage rules may apply. How much does my plan pay? Get different results with different days' supply and quantity.	\$527.28 per year	<input checked="" type="radio"/> atenolol 30 MG Tablet (generic alternative) Dosage: 1 Tablet, once a day Pharmacy: Retail \$10.00 for 30 days Coverage rules may apply. How much does my plan pay? Compare drug information.	\$120.00 per year	\$407.28 per year Explain my savings View other alternatives
			Savings per year:	\$1024.76

[<< previous](#)
Your choices could save you \$1024.76 out of a possible \$1024.76 once your doctor approves. When you click the "continue" button, your choices will also be checked for possible drug interactions.
[continue](#)

- Side-by-side drug comparisons showing plan and usual & customary (U&C) pricing via retail and home delivery pharmacies
- Potential savings by drug and/or channel option
- Helpful drug information
- Ability to print for doctor review
- Access to Consumer Reports Best Buy Drug information
- Display 25+ possible lower-cost options

Easy to locate in-network retail pharmacies



Search by zip code
or city/state

Locate a pharmacy

[< Back](#) | [Vaccine Administration Program Information](#)

07417 Enter Zip Code or City, State:

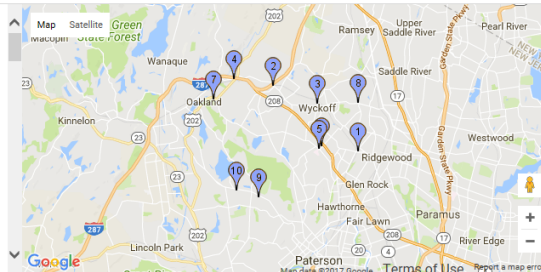
Locate Pharmacy

Show pharmacies starting with the letter:

[A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#) [N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#) [Show all](#)

1 ACME PHARMACY #1054 5.9 mi
136 LAKE AVE
MIDLAND PARK, NJ - 07432
201-612-3070
Preferred pharmacy. You may get up
to a one month supply. **1**
[Get directions*](#)

2 STOP AND SHOP #0829
816 FRANKLIN AVE



*When you click on a link to "Get directions" to any pharmacy above, you will be leaving the member website which is governed by separate Terms of Use and Privacy Policy.

Results provide:

- **Nearby in-network pharmacies** with address and contact details in Google Maps
- Link to **Price a Medication** from the selected pharmacy
- Link for **directions using Google Maps**

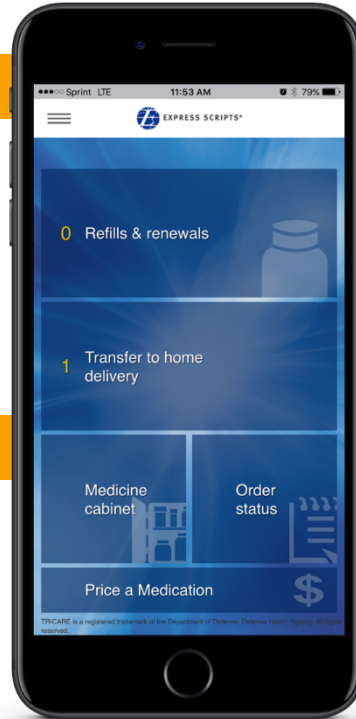
An app that drives better decisions and healthier outcomes for members on the go

Convenience

- Easy-order refills and up-to-the-minute order status lets members avoid trips to their local pharmacy

Simplicity

- One swipe of the finger is all it takes to stay on track with medications



Peace of Mind

- Reminders and a drug interaction checker help keep members traveling on the road to good health

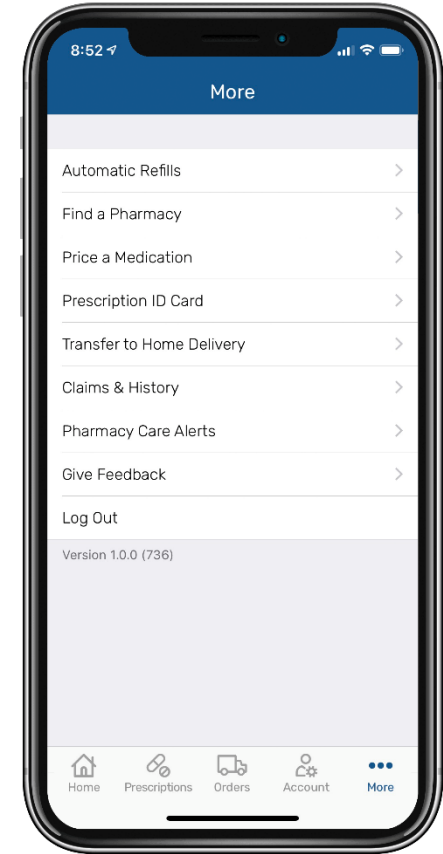
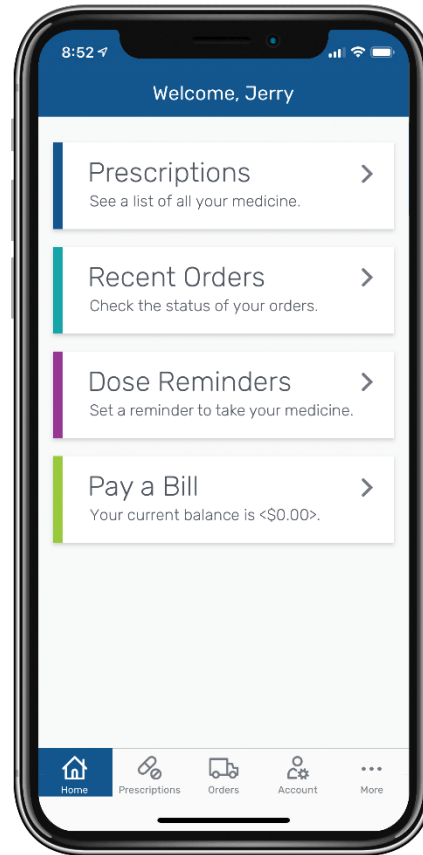
Versatility

- Flexibility that fits members' lives, delivering personalized prescription information – *whenever & wherever* they need it

CONVENIENCE & SIMPLICITY

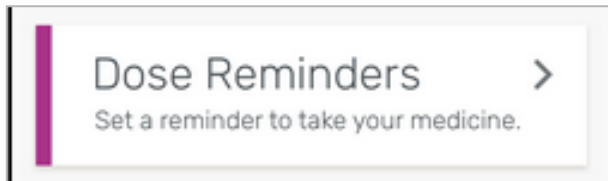
Dashboard

- Quick access to popular actions and easy access to the full menu

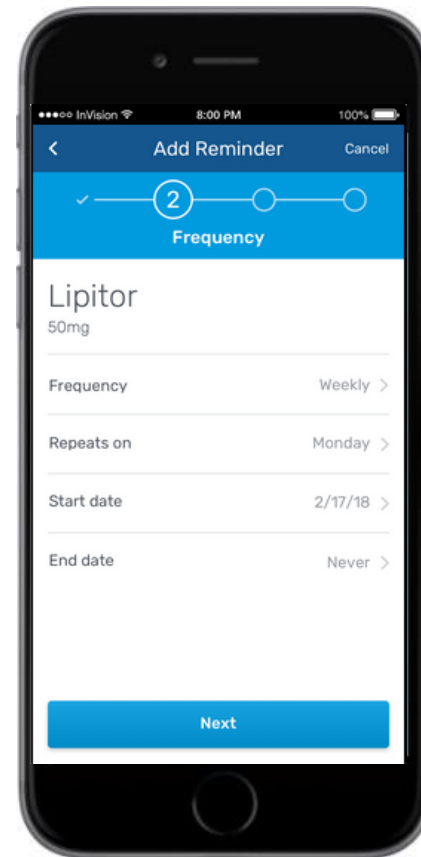
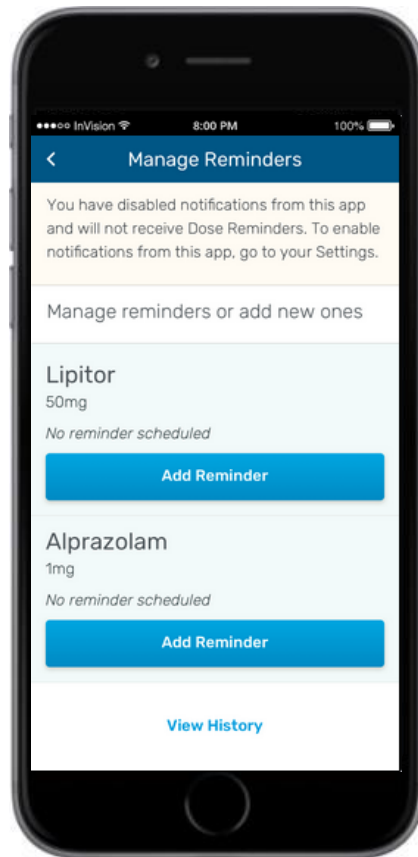
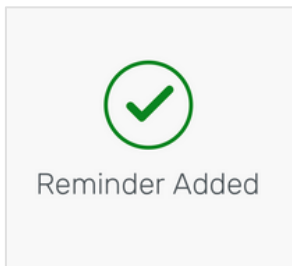


PEACE OF MIND & VERSATILITY

Dose Reminders



- Easy step-by-step instructions accommodate multiple medicines



CONVENIENCE & SIMPLICITY

Member ID Card

- Two-sided virtual ID card goes where the member goes



Express Scripts:

We're here for you

- Register at [Express-Scripts.com](https://www.express-scripts.com), using the information on your member ID card
- Download the [Express Scripts mobile app](#) from your app store to manage your medicines anywhere, anytime
- Call the Member Services number on the back of your member ID card:
800-551-1866



Thank you

