# REGULAR MEETING OF THE BOARD OF DIRECTORS



July 13 & 14, 2017 9:30 AM / 9:00 AM Angel Fire Lodge Rooms A & B – 2<sup>nd</sup> Floor 10 Miller Lane Angel Fire, NM 87110

July 14, 2017

#### New Mexico Retiree Health Care Authority Regular Meeting

### BOARD OF DIRECTORS

## **ROLL CALL**

## July 13 & 14, 2017

	Member in Attendance		
Mr. Sullivan, President			
Mr. Montaño, Vice President			
Mr. Crandall, Secretary			
Mr. Propst			
Ms. Goodwin			
Mr. Johnson			
Mr. Linton			
Ms. Saunders			
Mr. Eichenberg			
Ms. Larranaga-Ruffy			

#### NMRHCA BOARD OF DIRECTORS

July 2017

Mr. Wayne Propst
Executive Director
Public Employees Retirement Association
33 Plaza La Prensa
Santa Fe, NM 87507
PO Box 2123
Santa Fe, NM 87504-2123
Wayne.Propst@state.nm.us
W: (505) 476-9301

Ms. Jan Goodwin
Executive Director
Educational Retirement Board
PO Box 26129
Santa Fe, NM 87502-0129
jan.goodwin@state.nm.us
(W) 505-827-8030
(F) 505-827-1855

The Honorable Mr. Wayne Johnson NM Association of Counties Bernalillo County Commissioner One Civic Plaza, NW Albuquerque, NM 87102 Ms. Karen Brown Deputy County Commissioner Bernalillo County, District 5 kbrown@bernco.gov 505-468-7212 (office) 505-462-9821 (fax)

Mr. Terry Linton Governor's Appointee 1204 Central Ave. SW Albuquerque, NM 87102 terry@lintonandassociates.com 505-247-1530

Mr. Joe Montaño, Vice President NM Assoc. of Educational Retirees 5304 Hattiesburg NW Albuquerque, NM 87120 Jmountainman1939@msn.com (H) 897-9518 Mr. Doug Crandall
Retired Public Employees of New Mexico
14492 E. Sweetwater Ave
Scottsdale, AZ 85259
dougcinaz@gmail.com

The Honorable Mr. Tim Eichenberg NM State Treasurer 2055 South Pacheco Street Suite 100 & 200 Santa Fe, NM 87505 <u>Tim.Eichenberg@state.nm.us</u> (W) 505-955-1120 (Fax) 505-955-1195

Ms. Therese Saunders
NEA-NM, Classroom Teachers Assoc., & NM
Federation of Educational Employees
5811 Brahma Dr. NW
Albuquerque, NM 87120
tsaunders3@mac.com
Phone: 505-934-3058

Mr. Tom Sullivan, President Superintendents' Association of NM 800 Kiva Dr. SE Albuquerque, NM 87123 tlsullivan48@gmail.com 505-330-2600

Ms. Leanne Larranaga-Ruffy
Alternate for PERA Executive Director
33 Plaza La Prensa
Santa Fe, NM 87507
PO Box 2123
Santa Fe, NM 87504
Leanne.Larranaga@state.nm.us

## Annual Meeting of the NEW MEXICO RETIREE HEALTH CARE AUTHORITY BOARD OF DIRECTORS

July 13 & 14, 2017 9:30 AM / 9:00 AM Angel Fire Lodge Rooms A & B – 2<sup>nd</sup> Floor 10 Miller Lane Angel Fire, NM 87710

#### AGENDA – July 14th

1.	Call to Order	President	Page
2.	Roll Call to Ascertain Quorum	Ms. Beatty, Recorder	
3.	Pledge of Allegiance	President	
4.	Public Forum and Introductions	President	
5.	Provider Presentations Continued a. United Concordia b. Delta Dental c. Davis Vision d. The Standard	Mr. Archuleta, Executive Director	5 11 23 34
6.	CY2018 Plan Year Recommendations (Action Item)	Mr. Archuleta, Executive Director	36
7.	Pharmacy Benefit Management RFP (Action Item)	Mr. Kueffer, Director of PDHCR	40
8.	Other Business	President	
9.	Date & Location of Next Board Meeting August 24, 2017, 9:30 AM Alfredo R. Santistevan Board Rm., Suite 207 4308 Carlisle Blvd. NE Albuquerque, NM 87107	President	
10	. Executive Session	President	

11. Adjourn



## **New Mexico Retiree Healthcare**

**Authority** Stephanie Anthony

Stephanie Anthony Senior Client Manager

## UNITED CONCORDIA® DENTAL

Protecting More Than Just Your Smile®

## **Dental Utilization Facts**

Benefit Category	2014	2015	2016
Diagnostic (0100-0999)	57,026	54,935	53,643
Preventive (1000-1999)	31,444	30,995	31,196
Restorative (2000-2999)	17,097	17,350	17,448
Endodontics Root Canal (3000-3999)	1,342	1,285	1,278
Periodontics (4000-4999)	4,124	3,942	4,260
Partial Dentures/Bridges (5000-5899)	1,332	1,335	1,291
Prosthetic & Implants (5900-6999)	1,953	1,930	1,968
Oral & Maxillofacial Surgery (7000-7999)	4,794	4,556	4,658
General Anesthesia/Emergency Services (9000-9999)	658	656	798
Orthodontia	46	56	68
TOTAL	119,816	117,040	116,608
Average Enrollment	19,523	19,402	19,349

## UNITED CONCORDIA® DENTAL

Protecting More Than Just Your Smile®

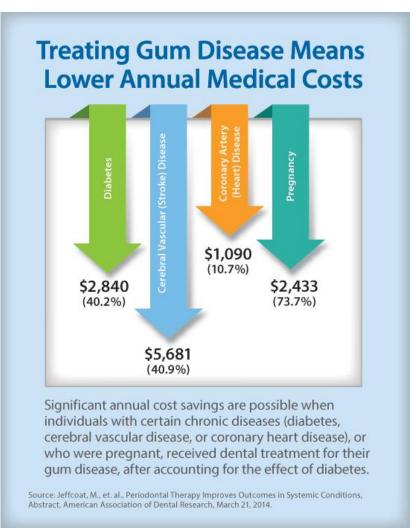
## **NETWORK ACCESS**

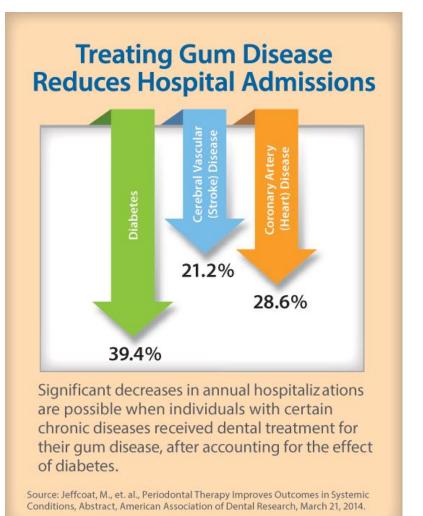
County	Number of Providers	Number of Locations
Bernalillo	371	897
Dona Ana	92	530
San Juan	71	149
Santa Fe	56	166
Sandoval	50	185

## United Concordia® Dental

Protecting More Than Just Your Smile®

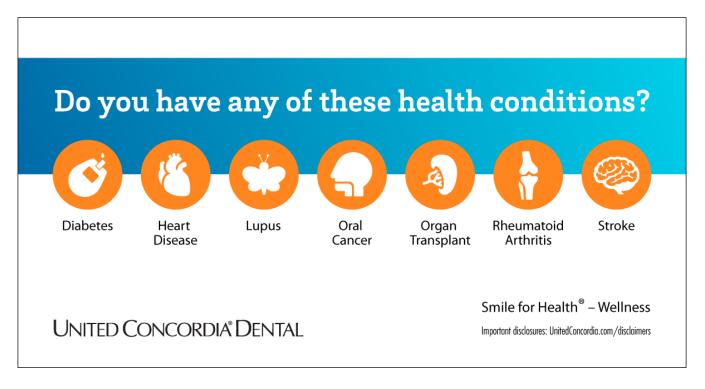
## A 3 Year Study of 1.7 Million People





# Smile for Health–Wellness

100%\* coverage for periodontal (gum disease) services for eligible members Who have one of the following conditions:



<sup>\*</sup> Periodontal Maintenance, Root Planing and Scaling, Periodontal Surgery

## United Concordia Dental

Protecting More Than Just Your Smile®

## Smile For Health Wellness Results Through May 2017

Members Registered on My Dental Benefits: 2,333 = 8.6% off Total Membership

- 225 Members Registered for SFHW
- 34 received Periodontal Care
- 134 received Preventive Care

May 2017 UCCI Oral Wellness Consultants conducted 2 Oral Wellness Informational meetings for RHCA members in Albuquerque and Santa Fe

## YOUR DENTAL PLAN INCLUDES SMILE FOR HEALTH®—WELLNESS

...a program for people with certain chronic medical conditions and gum disease.
Sign up today to take advantage of improved dental benefits!



Here's how to sign up:

- Visit UnitedConcordia.com
- Sign in to My Dental Benefits (or, create an account)
- Click My Oral Health
- Add your medical condition that qualifies you for Smile for Health®—Wellness\*
- \*Chronic medical conditions include: diabetes, heart disease, cerebral vascular disease (stroke), rheumatoid arthritis, lupus, oral cancer and organ transplants.

United Concordia Dental

Protecting More Than Just Your Smile®

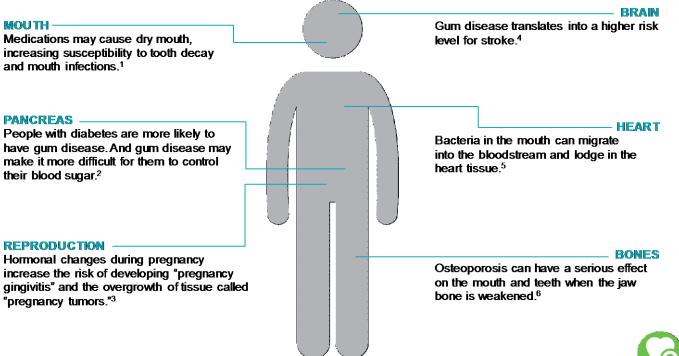
# Oral Health & NMRHCA

How Oral Health Effects Your Population

July 14, 2017

## MAKING THE LINK: **ORAL HEALTH AND OVERALL HEALTH**

Dental checkups are not just a way of taking good care of teeth and preventing oral health problems. Maintaining good oral health also can help you take care of your overall health!



# Basic Plan Utilization

How NMRHCA compares to industry peers

# REDUCE COSTS WITH PREVENTIVE CARE

Regular preventive care tends to reduce overall costs over time. Below is a comparison of patients who received preventive care in the year prior to the reporting period to those who did not. Comparisons are annual cost per patient for January 1 through December 31, 2016



\$242

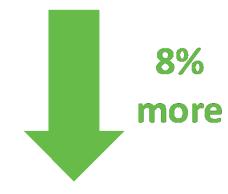
Total cost per patient with NO regular preventive procedures
These patients were categorized as "acute" in the prior year



\$261

Total cost per patient with regular preventive procedures

These patients were categorized as "preventive" in the prior year



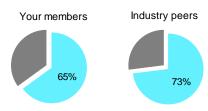


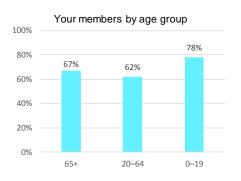


## PREVENTIVE CARE PROFILE

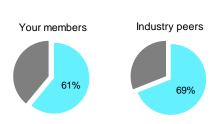
Preventive care ensures that oral health and overall health are being monitored and in good standing. The next two pages show your members' use of preventive services as compared to industry peers.

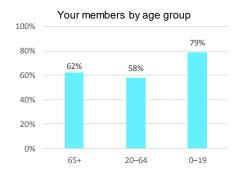
#### Oral exams





#### Cleanings





# Comprehensive Plan Utilization

How NMRHCA compares to industry peers

# REDUCE COSTS WITH PREVENTIVE CARE

Regular preventive care tends to reduce overall costs over time. Below is a comparison of patients who received preventive care *in the year prior to the reporting period* to those who did not. Comparisons are annual cost per patient for January 1 through December 31, 2016



\$462

Total cost per patient with NO regular preventive procedures
These patients were categorized as "acute" in the prior year



\$369

**Total cost per patient with regular preventive procedures**These patients were categorized as "preventive" in the prior year

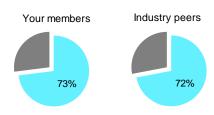


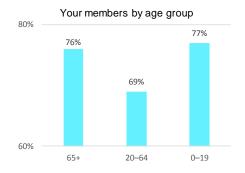


## PREVENTIVE CARE PROFILE

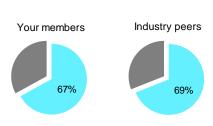
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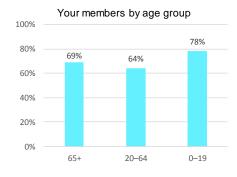






#### Cleanings





People with gum disease were twice as likely as others to die from a heart attack and three times as likely to have a stroke. – University of North Carolina

## Oral Health and Chronic Disease's

- Oral Exams and Cleanings can be a first warning sign of larger health issues
  - Early detection could help manage healthcare costs
- Periodontal Cleanings can help manage Diabetes
- Exams can be the first indicator of Osteoporosis

## Making the Connection

- Gum Disease can become a new focus.
  - What to do if you have Gum Disease
  - How your dental plan works with Periodontal Disease
  - Promote Oral Exams and dental plan to people with dentures
  - Ask your doctor if medications create dry mouth
- DDNM is willing to participate with other carriers if NMRHCA chooses
  - How would NMRHCA flag or manage data?
  - —What sort of promptings would NMRHCA like to see?

# Questions?



ANNUAL REVIEW | July 12, 2017



NMRHCA
Board Members
David Archuleta, Executive Director

#### **DAVIS VISION**

Sam Garcia, National Marketing Associate Cathy Fenner, Account Representative







## Your 2017 Highlights



Enrollment

39,037 Lives



Utilization

19,974 Claims, 51%



In-Network Utilization

95% In-Network



Overall Member Satisfaction

98% Satisfaction



Paid-in-full Frame

78% Received a Paid-in-full Frame



Eye Exams

**12,140 Eye Exams** 



**Additional Savings** 

\$1,131,500
Additional Savings
from Lens Coverage





Top 5 Lens Options

- 1. Polycarbonate Lenses
- 2. Premium Progressive Lenses
- 3. Plastic Photosensitive Lenses
- 4. Scratch Protection
- 5. Premium Anti-Reflective Coating



## Utilization Statistics

Enrolled subscribers up 5.7%

> Covered lives up 5.3%

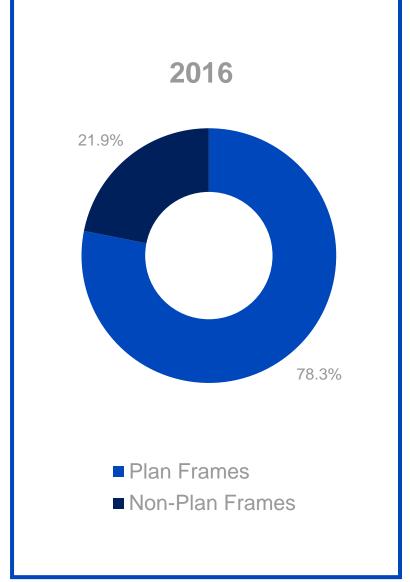
Overall Utilization up slightly 2 pts!

2016

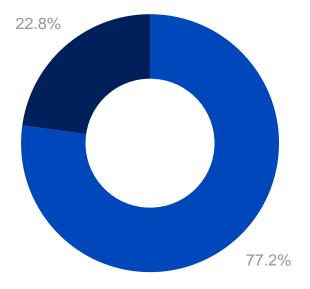
Category	Premier Plan 2016	Premier Plan 2015
Enrolled/Covered Lives	27,289 / 39,037	25,812 / 37,068
In-Network Utilization	95.0%	95.0%
Number of In-Network Claims	19,067	17,688
Number of Out-of-Network Claims	907	908
Total Number of Claims Paid	19,974	18,596
Utilization Factor (% of Members Obtaining Services) (Usage Rate comprised of # of claims divided by # of lives)	51.2%	50.2%
Selection of Plan Frames (Resulting in little or no member out-of-pocket)	78.2%	78.1%
Average Member Savings on lens options	55.0%	54.0%
Percentage of First-Call Resolution	99.0%	99.0%
Overall Member Satisfaction Rating	98.0%	98.0%
Exam-Only Claims	49.0%	48.0%
Material-Only Claims	36.0%	36.0%







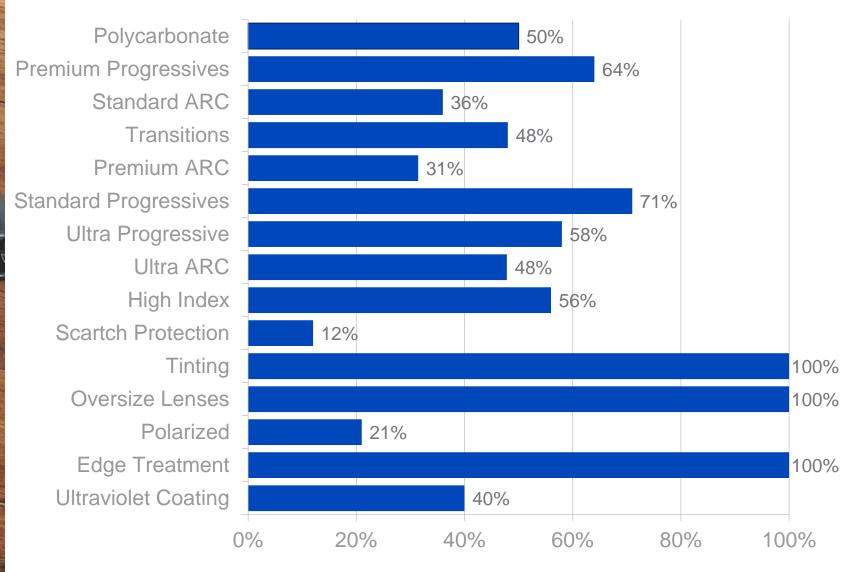


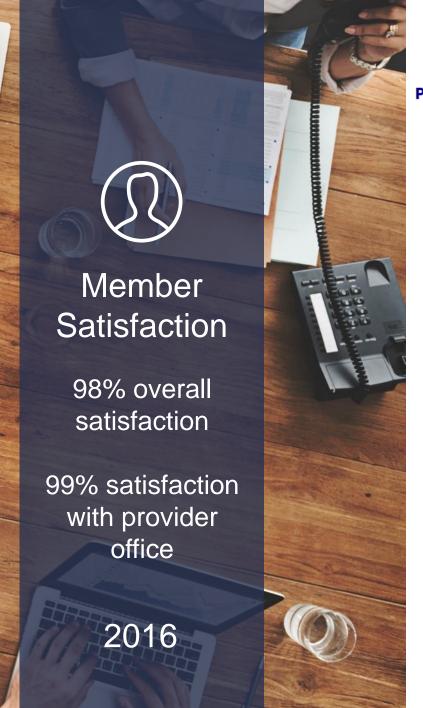


- Plan Frames
- Non-Plan Frames



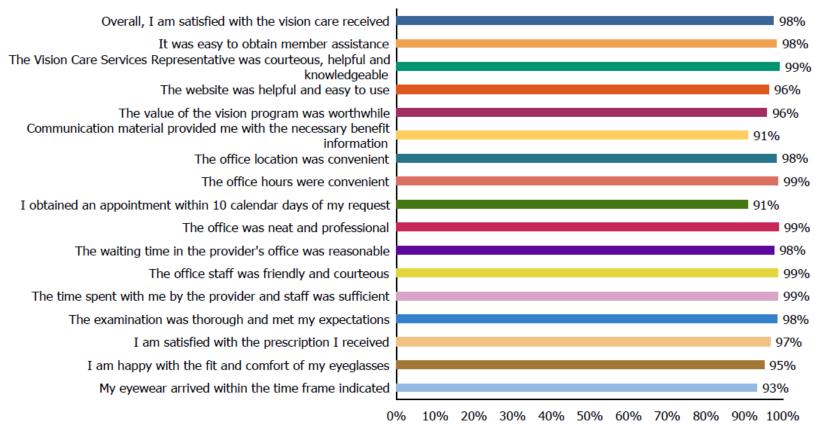








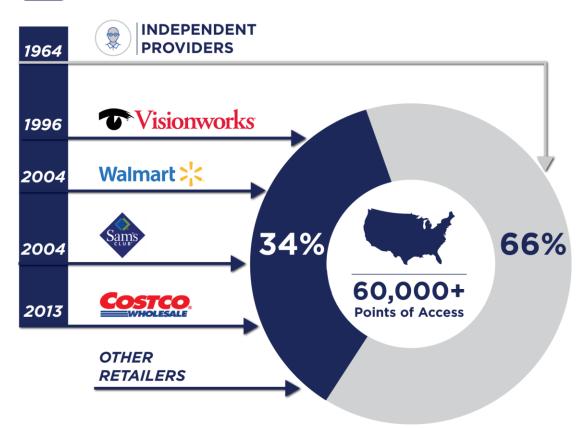
#### **Patient Satisfaction**

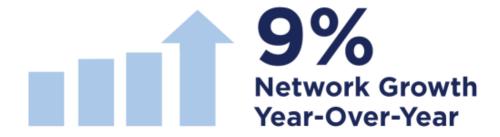


## DAVIS VISION 8

## Your Network





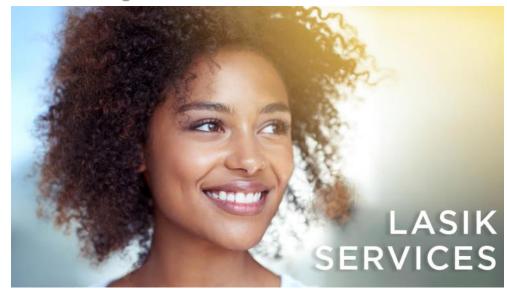




Based on NMRHCA specific utilization.



## No more glasses. No more contacts.



As a Davis Vision client, you receive the lowest prices on LASIK procedures guaranteed, making permanent vision correction a more affordable solution than ever.

- Free LASIK Consultation
- 900+ locations nationwide
- Under \$1,000/eye for Conventional LASIK (usually \$1,677/eye)

### Hear the world clearly.



Hearing the world clearly is important, so we partner with EPIC Hearing Healthcare to provide you with quality, affordable hearing care. You have access to the largest network of audiologists and ENTs in the country and save up to 60% off retail prices on brand name hearing aids.

- Free Hearing Consultation
- 3-year extended warranty & 1-year supply of batteries
- \$495 for Basic hearing aid technology (usually \$1,400-\$1,600)

## OUR TECHNOLOGY PLAN TIMELINE





This popular tool gets an update with new face-shape models, additional frames and social sharing capability.



Easily accessible with SSO integration, users can find a provider, access digital ID cards, review benefits and submit claims with the snap of a photo from this hybrid mobile app.



### E-Commerce

Members can shop Visionworks.com and use their eyewear allowance to browse and buy glasses.

E-Commerce Expansion

Members can also use their Exclusive Collection benefit to browse and buy glasses online.

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Navigate your online member account with ease from a mobile device.



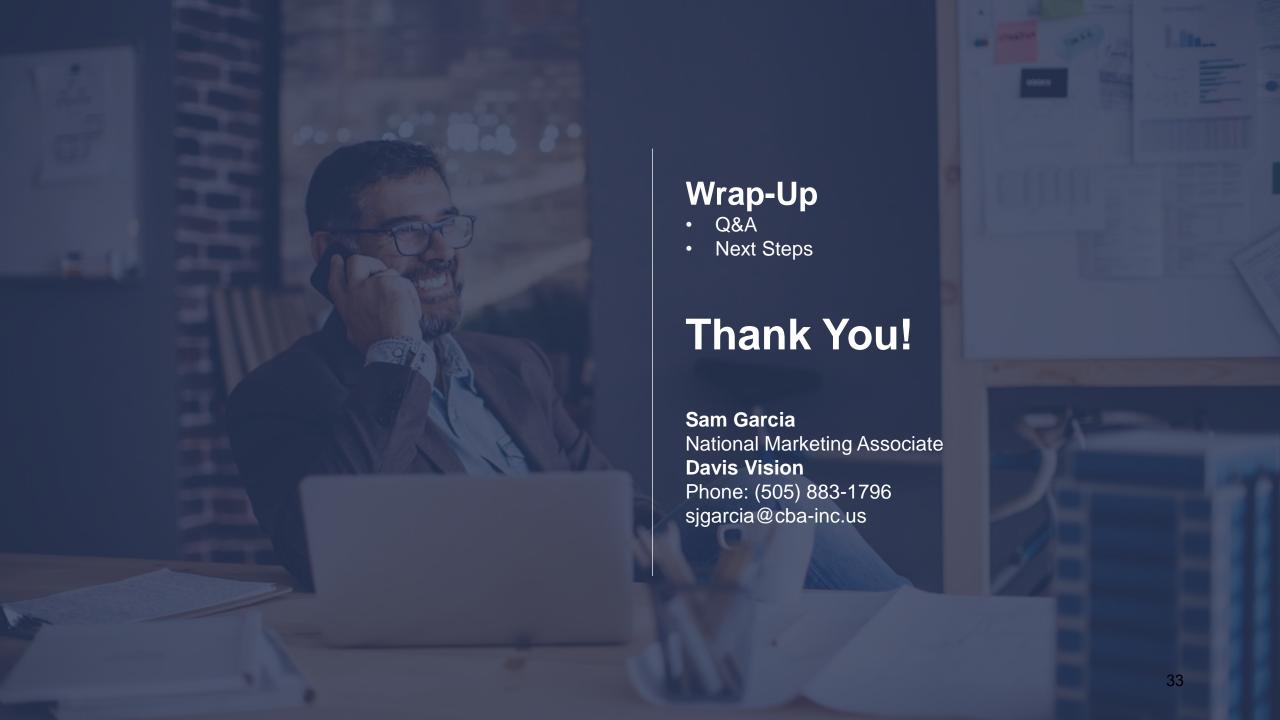
Finding a provider nearby is easy with Google Maps integration and the ability to refine your search criteria.



## Coming soon... Online user experience

JUL

With a focus on simple, intuitive, mobile design for the website and member accounts, visitors can engage with us through rich media content, benefits and vision tools, helpful resources and more.



## Life Insurance for Eligible Retirees of New Mexico Retiree Health Care Authority



New Mexico Retiree Health Care Authority (NMRHCA) knows that no two retirees are alike. We all have different lifestyles, family situations, and benefit needs. With this in mind, NMRHCA offers a variety of life benefits to help retirees and their families achieve financial security.

#### Life Benefits at a Glance

Design if a Observed Observe	Carraga	Miles in acceptable a in managinary O
Basic Life – Closed Class*	Coverage	Who pays the premium?
Retiree	\$6,000	NMRHCA currently pays 100% of the
*Remained continuously insured		cost. Starting 1/1/2018 a graded
in a medical plan prior to 1/1/2012		schedule of premium payment over
		time will result in the retiree paying 100% of the cost.1
Additional Life	College	
Additional Life	Coverage	Who pays the premium?
Retiree	\$10,000 Guarantee Issue (GI)	Retiree pays 100% of the cost.
	Choice of:	
	\$2,000 \$15,000	
	\$4,000 \$20,000	
	\$6,000 \$40,000	
	\$8,000 \$46,000	
	\$10,000 \$60,000	
	ψ10,000   ψ00,000	
	Amounts above the GI require Evidence	
	of Insurability and approval.	
Dependents Life**	Coverage	Who pays the premium?
Spouse	\$10,000 Guarantee Issue (GI)	Retiree pays 100% of the cost.
**Dependents are not allowed	Choice of:	
more coverage than the retiree	\$2,000 \$15,000	
	\$4,000 \$20,000	
	\$6,000 \$40,000	
	\$8,000 \$46,000	
	\$10,000   \$60,000	
	Amounts above the GI require Evidence of Insurability and approval.	
Child(ren)	Choice of:	Retiree pays 100% of the cost.
**Dependents are not allowed	\$2,500; \$5,000; \$10,000	
more coverage than the retiree	per eligible dependent child	
	(under 26 years of age)	

<sup>&</sup>lt;sup>1</sup>1/1/2018 NMRHCA 75%, Retiree 25% 1/1/2019 NMRHCA 50%, Retiree 50% 1/1/2020 NMRHCA 25%, Retiree 75% 1/1/2021 NMRHCA 0%, Retiree 100%

## Life Insurance for Eligible Retirees of New Mexico Retiree Health Care Authority



#### **Other Provisions**

Accelerated Benefit If the retiree becomes terminally ill, they may be eligible to receive up to

75% of combined Basic and Additional Life benefits to a maximum of

\$25,000.

Conversion If insurance ends or reduces, the retiree may be eligible to convert their

life insurance to an individual life insurance policy without submitting

proof of good health.

Repatriation Benefit If the retiree dies more than 150 miles from their primary residence, we

will pay the expenses incurred to transport their body to a mortuary near their primary place of residence, but not to exceed \$5,000 of 10%

of the life insurance benefit, whichever is less.

Travel Assistance Designed to help the retiree respond to medical care situations and

other emergencies the retiree and their family may experience while traveling 100 miles or more from home. Travel Assist provides information, referral, coordination and assistance services, including pre-trip assistance, medical assistance, emergency transportation,

travel and technical assistance, legal services and medical supplies.

Life Services Toolkit Comprehensive online tools and services can help the retiree create a

will, make advanced funeral plans and put their finances in order. After a loss, beneficiaries can consult experts by phone or in person and obtain other helpful information online for up to 12 months after the date

of death.

Funeral Assignment This benefit allows the adult beneficiary to assign payment from the Life

Insurance proceeds to the funeral home for expenses. The funeral home is paid directly by The Standard and any remaining life insurance

benefits are paid to the beneficiary.

Continuation of Benefits

for Dependents

If the retiree dies and had Spouse and Child Life enrollment, the Spouse and Child Life will continue for five months without premium

payment.

This information is only a brief description of the group life insurance policy sponsored by NMRHCA. The controlling provisions will be in the group policy issued by The Standard. The group policy contains a detailed description of the limitations, reductions in benefits, exclusions and when The Standard and NMRHCA may increase the cost of coverage, amend or cancel the policy. A group certificate of insurance that describes the terms and conditions of the group policy is available for those who become insured according to its terms. For more complete details of coverage, contact 888.609.9763 ext. 0954 or access <a href="https://www.standard.com/mybenefits/newmexico-rhca/">https://www.standard.com/mybenefits/newmexico-rhca/</a>.

#### 2018 Plan Recommendations (Action Item)

#### Baseline Scenario: Projected Solvency 2035 (18 years) - Deficit Spending 2020 (\$9.1 million)

- 1. Premium Increase:
  - a. Pre-Medicare 8%

Retiree	2017	2018	Difference	Annual
Premier	\$223.56	\$241.44	\$17.88	\$214.56
Value	\$174.63	\$188.60	\$13.97	\$167.64

b. Supplement – 6%

Retiree	2017	2018	Difference	Annual
	\$188.64	\$199.96	\$11.32	\$135.84

- 2. Expansion of Value Option Resources Addition of BlueAdvantage (BAV) Network
- Prescription Drug Changes Voluntary Smart90 (Pre-Medicare/Supplement)
   Long-Term Medications
  - a. 3-month supply for less than cost of three 1-month supplies
  - b. Express Scripts pharmacy or preferred retail pharmacy
  - c. Members will receive communication directly from Express Scripts
- 4. Default Medicare Eligible Retirees to appropriate Medicare Advantage Plan
  - a. All members still have option of selecting plans
  - b. Presbyterian Pre-Medicare Member default UnitedHealthcare Plan I
    - a. 2017 Rate \$94.69
    - b. No Donut Hole
    - c. Annual out-of-pocket Limit \$2,500
  - c. BCBS Pre-Medicare Member default Humana Plan I
    - a. 2017 Rate \$82.77
    - b. No Donut Hole
    - c. Annual out-of-pocket limit \$4,000

#### Scenario A: Projected Solvency 2035 (18 years) - Deficit Spending 2020 (\$9.3 million)

- 1. Premium Increase:
  - a. Pre-Medicare 8%

Retiree	2017	2018	Difference	Annual
Premier	\$223.56	\$241.44	\$17.88	\$214.56
Value	\$174.63	\$188.60	\$13.97	\$167.64

#### b. Supplement – 5%

Retiree	2017	2018	Difference	Annual
	\$188.64	\$198.07	\$9.43	\$113.16

- 2. Expansion of Value Option Resources Addition of BlueAdvantage (BAV) Network
- Prescription Drug Changes Voluntary Smart90 (Pre-Medicare/Supplement)
   Long-Term Medications
  - a. 3-month supply for less than cost of three 1-month supplies
  - b. Express Scripts pharmacy or preferred retail pharmacy
  - c. Members will receive communication directly from Express Scripts
- 4. Default Medicare Eligible Retirees to appropriate Medicare Advantage Plan
  - a. All members still have option of selecting plans
  - b. Presbyterian Pre-Medicare Member default UnitedHealthcare Plan I
    - a. 2017 Rate \$94.69
    - b. No Donut Hole
    - c. Annual out-of-pocket Limit \$2,500
  - c. BCBS Pre-Medicare Member default Humana Plan I
    - a. 2017 Rate \$82.77
    - b. No Donut Hole
    - c. Annual out-of-pocket limit \$4,000
- 5. Medicare Supplement Cost Sharing:
  - Introduce \$250 copay for inpatient stay (1 per year)

#### Scenario B: Projected Solvency 2035 (18 years) - Deficit Spending 2020 (\$8.4 million)

- 1. Premium Increase:
  - a. Pre-Medicare 8%

Retiree	2017	2018	Difference	Annual
Premie	er \$223.56	\$241.44	\$17.88	\$214.56
Value	\$174.63	\$188.60	\$13.97	\$167.64
b. Supple	ment – 5%			
Retiree	2017	2018	Difference	Annual
	\$188.64	\$198.07	\$9.43	\$113.16

- 2. Expansion of Value Option Resources Addition of BlueAdvantage (BAV) Network
- Prescription Drug Changes Voluntary Smart90 (Pre-Medicare/Supplement)
   Long-Term Medications
  - a. 3-month supply for less than cost of three 1-month supplies
  - b. Express Scripts pharmacy or preferred retail pharmacy
  - c. Members will receive communication directly from Express Scripts
- 4. Default Medicare Eligible Retirees to appropriate Medicare Advantage Plan
  - a. All members still have option of selecting plans

- b. Presbyterian Pre-Medicare Member default UnitedHealthcare Plan I
  - a. 2017 Rate \$94.69
  - b. No Donut Hole
  - c. Annual out-of-pocket Limit \$2,500
- c. BCBS Pre-Medicare Member default Humana Plan I
  - a. 2017 Rate \$82.77
  - b. No Donut Hole
  - c. Annual out-of-pocket limit \$4,000
- 5. Medicare Supplement Cost Sharing:
  - Introduce \$250 copay for inpatient stay (1 per year)
- 6. Medicare Supplement Cost Sharing:
  - Increase annual Part B cost sharing by \$50

## **2017 Market Comparison of Commercially Available Plans (Pre-Medicare)**

New Mexico Health Care Exchange Plans	Retiree Premium	Spouse Premium	Ret + Spouse Premium	Plan Type	Plan Level	Deductible	Out-of- Pocket Max	First Dollar Coverage: Y/N
Test mexico nearm care exertange rians				71				•
Blue Cross Blue Shield - Age: 60 - Albuquerque	\$767	\$767	\$1,534	НМО	Gold	\$2,000	\$3,150	N
NM Health Connections - Age: 60 - Albuquerque	\$693	\$693	\$1,387	НМО	Gold	\$1,000	\$7,150	Υ
Blue Cross Blue Shield - Age: 60 - Albuquerque	\$633	\$633	\$1,266	нмо	Silver	\$4,000	\$6,100	N
NM Health Connections - Age: 60 - Albuquerque	\$548	\$548	\$1,096	НМО	Silver	\$4,000	\$7,150	Υ
Blue Cross Blue Shield - Age: 60 - Albuquerque	\$539	\$539	\$1,077	нмо	Bronze	\$7,000	\$7,150	N
NM Health Connections - Age: 60 - Albuquerque	\$452	\$452	\$904	НМО	Bronze	\$7,000	\$7,150	N
Blue Cross Blue Shield - Age: 60 - Santa Fe	\$900	\$900	\$1,800	НМО	Gold	\$2,000	\$3,150	N
NM Health Connections - Age: 60 - Santa Fe	\$779	\$779	\$1,557	НМО	Gold	\$1,000	\$7,150	Υ
Blue Cross Blue Shield - Age: 60 - Santa Fe	\$752	\$752	\$1,505	нмо	Silver	\$4,000	\$6,100	N
NM Health Connections - Age: 60 - Santa Fe	\$616	\$616	\$1,231	НМО	Silver	\$4,000	\$7,150	Υ
Blue Cross Blue Shield - Age: 60 - Santa Fe	\$647	\$647	\$1,295	нмо	Bronze	\$7,000	\$7,150	N
NM Health Connections - Age: 60 - Santa Fe	\$507	\$507	\$1,015	НМО	Bronze	\$7,000	\$7,150	N
Blue Cross Blue Shield - Age: 60 - Las Cruces	\$987	\$987	\$1,975	НМО	Gold	\$2,000	\$3,150	N
NM Health Connections - Age: 60 - Las Cruces	\$759	\$759	\$1,517	НМО	Gold	\$1,000	\$7,150	Υ
Blue Cross Blue Shield - Age: 60 - Las Cruces	\$828	\$828	\$1,657	нмо	Silver	\$4,000	\$6,100	N
NM Health Connections - Age: 60 - Las Cruces	\$600	\$600	\$1,200	НМО	Silver	\$4,000	\$7,150	Υ
Blue Cross Blue Shield - Age: 60 - Las Cruces	\$715	\$715	\$1,430	НМО	Bronze	\$7,000	\$7,150	N
NM Health Connections - Age: 60 - Las Cruces	\$494	\$494	\$989	нмо	Bronze	\$7,000	\$7,150	N

#### Pharmacy Benefits Manager RFP – Action Item

**Background:** Consistent with the requirements contained in the Health Care Purchasing Act, the Mexico Retiree Health Care Authority (NMRHCA) in cooperation with the other members of the interagency benefits advisory committee including: Albuquerque Public Schools, New Mexico Public School Insurance Authority and the State of New Mexico are proposing to issue a request for proposals (RFP) for pharmacy benefit management services scheduled for release in early to mid-August 2017.

NMRHCA staff is currently working with the other IBAC members and benefits consultant HealthLinx to finalize the scope of work (draft below), sequence of events, deadlines, and evaluation criteria.

#### Scope of Work:

This procurement is to secure PBM services to become effective July 1, 2018 (January 1, 2019 for APS). The PBM services include processing and paying prescription claims, developing and maintaining a formulary, contracting with pharmacies/providers and rebates with drug manufacturers, as well as the normal customer service functions of any customer service functions. This procurement will result in a single source award (e.g. NMRHCA may choose Vendor A, APS may choose Vendor B, etc., or all IBAC agencies may select one Vendor).

A number of factors will be considered in the selection process. The primary factors include pricing, pharmacy network access, formulary disruption, contractual compliance, reporting capabilities, financial stability, performance guarantees, references, ability to integrate successfully with existing health benefit administration, and customer service.

#### **Proposed Timeline:**

The RFP is scheduled for release early to mid-August with preliminary staff recommendations scheduled at the regular board meeting in January.

**Action Item:** NMRHCA staff respectfully requests approval to issue an RFP for pharmacy benefit management services in cooperation with other members of the IBAC.