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April 5, 2018

To: New Mexico Retiree Health Care Authority Members Enrolled in True Health New Mexico
From: David Archuleta, Executive Director
Re: Effective July 1, 2018 - Changes to Coverage through True Health New Mexico

Dear Member,

Effective July 1, 2018, the New Mexico Retiree Health Care Authority (NMRHCA) will no longer offer coverage through True Health New Mexico (formerly New Mexico Health Connections). This notice seeks to advise you of other coverage options available through NMRHCA. These options include:

Option 1: Blue Cross Blue Shield Value HMO Plan (same monthly premium as True Health New Mexico)

Option 2: Blue Cross Blue Shield Premier PPO Plan

Option 3: Presbyterian Value Plan (same monthly premium as True Health New Mexico)

Option 4: Presbyterian Premier PPO Plan

For additional details and information regarding plan options, please review the enclosed 2018 Summary of Benefits. In order to initiate the change, please fill out the enclosed Change Request Form and mail to our office by June 8, 2018. If you do not actively make a selection, NMRHCA will enroll you in the Blue Cross Blue Shield Value HMO Plan, effective July 1, 2018.

Any amounts you and your enrolled family members accumulate toward your deductible and out-of-pocket maximum through June 30, 2018, will be credited under your new plan after July 1, 2018. We apologize for any inconvenience this may cause, but remain committed to serving your health care needs.

If you have any concerns or questions about this change, please contact us at 1-800-233-2576.